

2020 Census 27-29. Post-Enumeration Survey (PES) Operations – 28. CMM

Version: 5.4 – with Annotations v05b  
Revision Date: April 7, 2020



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Major Revision Change History				
Date	Description	Author	Version #	Page #'s
08/16/2016	Incorporated changes from SME Reviews	Dan Ladino	0.11-0.13	All
09/28/2016	Incorporated changes from SMEs/IPT	Dan Ladino		
		Aurelia Gardner		
		S. Goggin	0.14-0.26	Various
11/08/2016	Incorporated changes from CM Review	Dong-Nghi Hua	0.27	6-7
11/21/2016	Updates for baseline release (CR 117)	Dong-Nghi Hua	0.28	6
01/13/2017	Updates from CM Reviews (CR 157)	Dong-Nghi Hua	3.0	All
		S. Goggin		
01/27/2017	Updates from CM Reviews (CR 162)	Dong-Nghi Hua	3.1	7-8
02/08/2017	Updates from CM Reviews (CR Pending)	Dan Ladino	3.2	9-15
02/14/2017	Updates for CM to PES change (CR 167)	Dong-Nghi Hua		All
02/27/2017	Updates from CM SME Reviews to create new baseline.	Dan Ladino	3.3	9-15
04/14/2017	Updates from CM Reviews	Dong-Nghi Hua	3.4	All
09/29/2017	Multiple updates to all sub operations	Dan Ladino		
		Gwen Pennington		
		Katherine Turel	3.18	All
		Dan Ladino	3.21	All
11/06/2017	Multiple updates to Matching			
01/17/2018	Multiple updates to the Matching BPM based on JAD sessions	Dan Ladino	3.22	All
05/31/2018	Updates from CM Reviews	Chidinma Oyedokun	4.1	4,7
07/26/2018	Multiple updates to Matching and Field Operation	Chidinma Oyedokun	4.2	4,11,13-16, 32 33,36,39,40 57,58,60-63
07/25/2018	Updates to CMDE processes	Monique Edmonds	4.4	60 - 78
09/04/2018	CR 3196	Monique Edmonds	4.0	All
12/04/2018	Updates to CMDE processes	Monique Edmonds	4.5	60-78
12/07/2018	Formatting & Pre-OII Process Updates	Monique Edmonds	5.0	All
05/21/2019	Updates from PES DOP Reviews WIP	MITRE	5.1	All
08/29/2019	Updates from PES DOP Reviews	MITRE	5.2	All
10/07/2019	Updates from PES CAPs Reviews	MITRE	5.3	All
04/07/2020	Updates from PES Inputs/Outputs Reviews	MITRE	5.4	All

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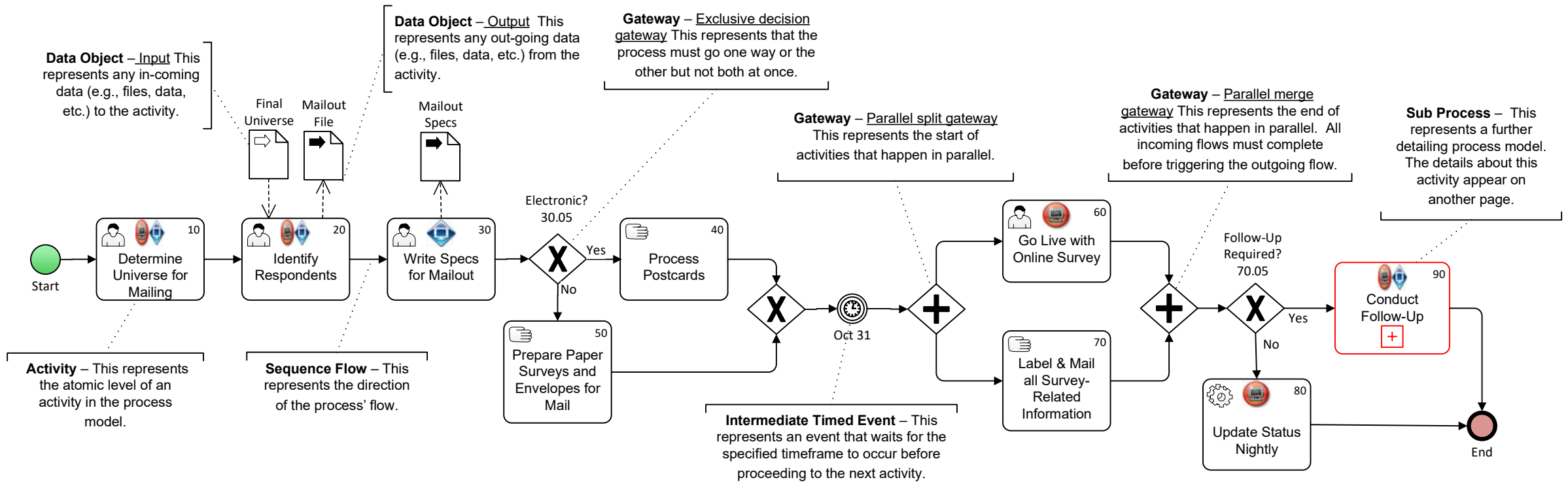
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# Reading and Understanding the Model

## Example Activity Model

### BPM Purpose

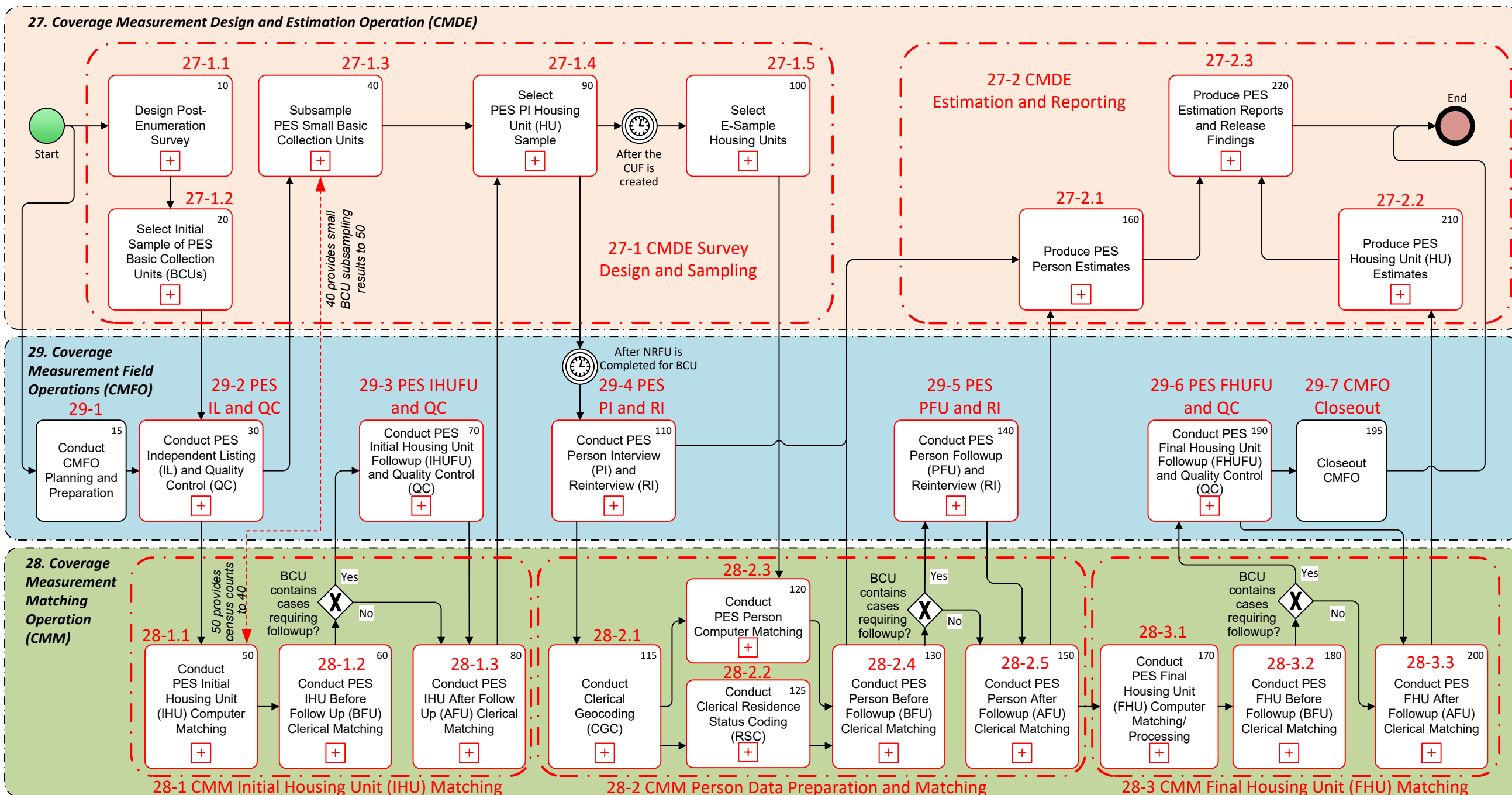
- Describe Census Operations business processes – activities, resources and key milestones
- Provide the details necessary for non-subject matter experts to understand the business process
- Contribute to the requirements development process
- Facilitate the linkage of business processes to IT capabilities
- Capture Operations inputs and outputs



Key:	Activities	Gateways	Data Objects	Other
<b>Events</b> Start: End: Intermediate Timed Event: Flow continued on another page: Flow continued from another page:	<b>Activity at atomic level:</b>  <b>Activity containing a sub process:</b>  <b>Optional Activity Numbering:</b>   <i>Note: If numbering, number by 10s to leave room for additional activities between initial activities, just in case they are needed.</i>	<b>Exclusive:</b> <b>Parallel:</b> <b>Event Based:</b>	<b>Input:</b> <b>Output:</b> <b>Data Store:</b>	<b>Sequence Flow:</b> <b>Association:</b> <b>Annotation:</b> <i>[This file is created by the SME before this process kicks off.]</i>
	<b>Activity involving:</b> → USER interacting with a system or software: → SENDING a message: → MANUAL activity (no system/software involved): → RECEIVING a message: → SERVICE or batch processing: → RECURRING steps: → Any system developed specifically for Census' use: → Any commercial-off-the-shelf (COTS) products: → Both a system developed specifically for Census' use and COTS products:			

# 2020 Post-Enumeration Survey (PES) Operations

Purpose: To evaluate coverage of the 2020 Census in order to improve future censuses. The Census Bureau conducts the Post-Enumeration Survey (PES) to measure the coverage of the 2020 Census. The PES is designed to measure the coverage of housing units and people, excluding group quarters and people residing in group quarters.

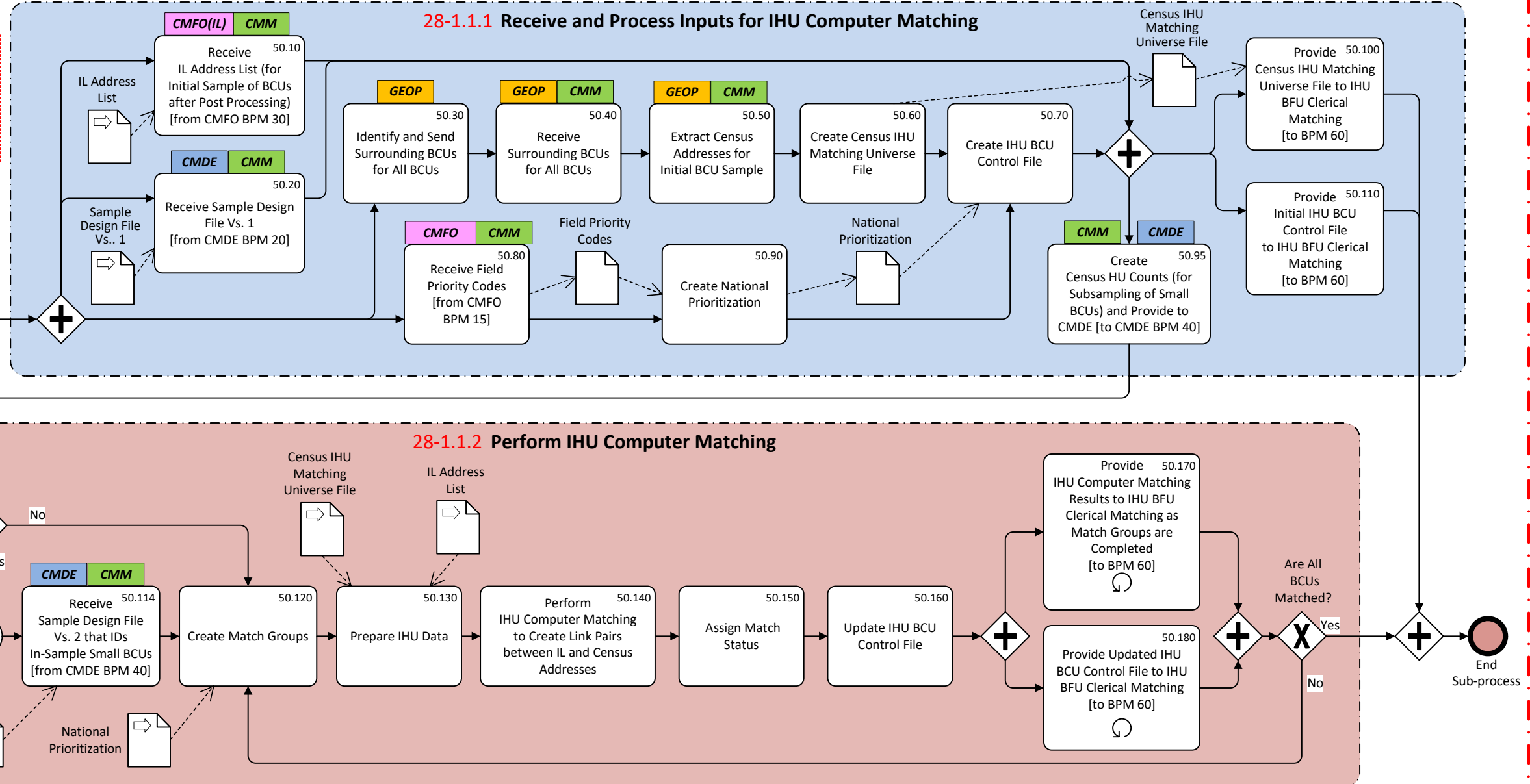


## CMM: 50 Conduct PES Initial Housing Unit (IHU) Computer Matching

Purpose: Initial Housing Unit Computer Matching performs many-to-many matching of PES IL addresses (for HUs) to Census addresses (for HUs and GQs) to identify computer matches and possible matches. The Census and PES IL data are also prepared to ensure consistent coding and standardization before computer matching.

### 28-1.1 Conduct PES Initial Housing Unit (IHU) Computer Matching

Note: All Process Boxes are:  
**CMM**  
Unless otherwise labeled.

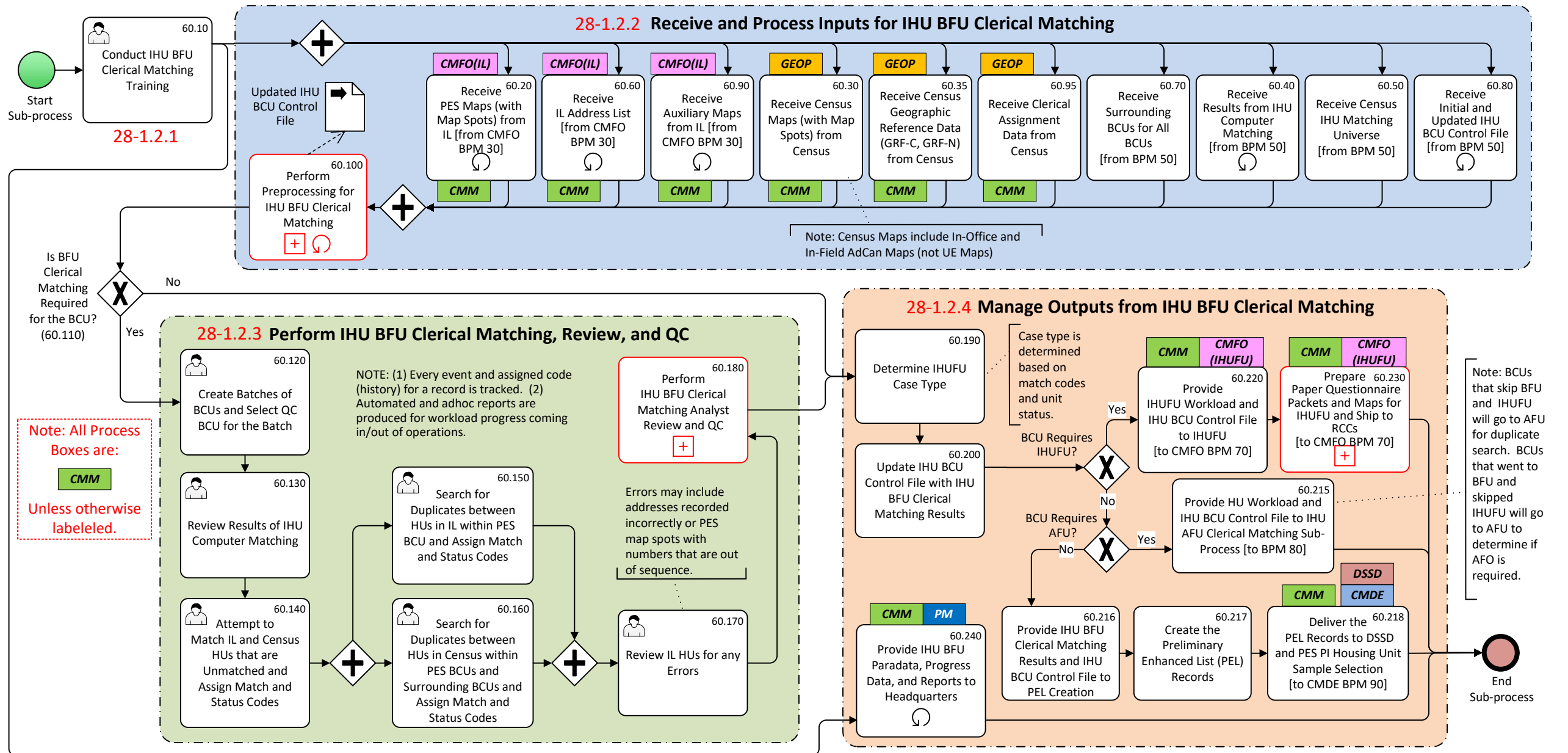




# CMM: 60 Conduct PES IHU Before Followup (BFU) Clerical Matching

Purpose: To manually process unresolved cases resulting from the Initial Housing Unit Computer Matching and to identify any errors from computer matching or additional matches. Also links from Computer Matching are coded to use in Clerical Matching.

## 28-1.2 Conduct PES IHU Before Followup (BFU) Clerical Matching

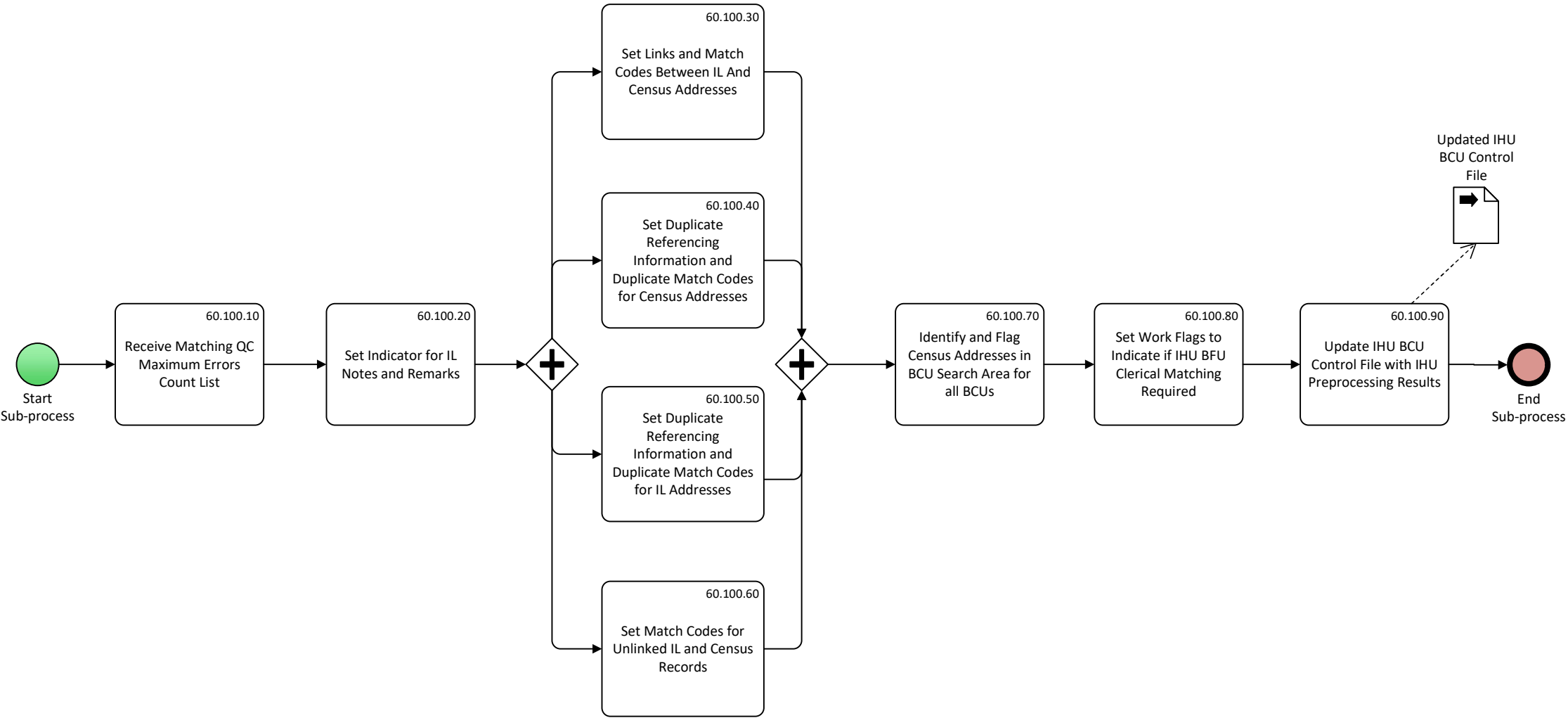




# CMM: 60.100 Perform Preprocessing for IHU BFU Clerical Matching

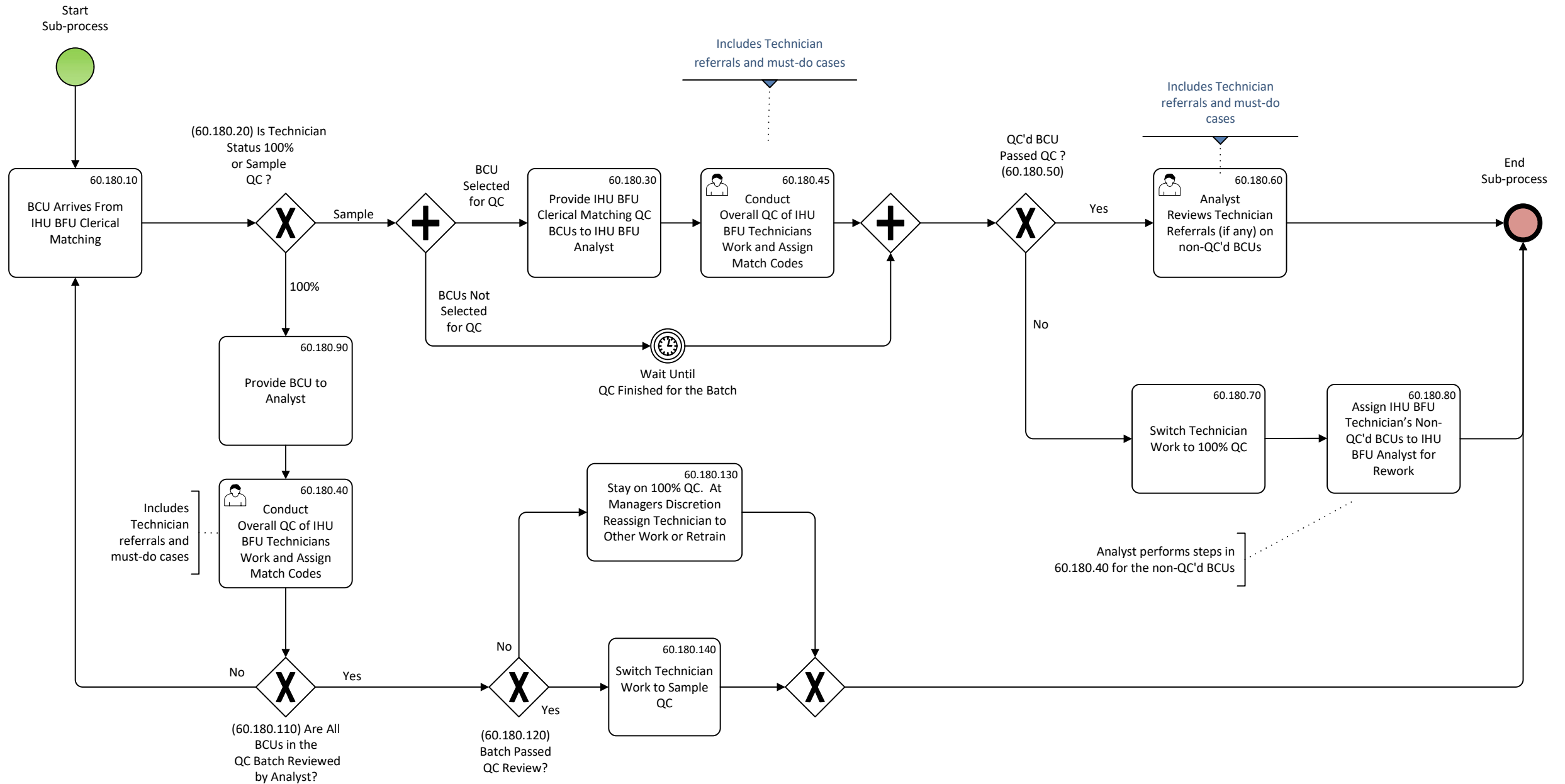


Purpose: To utilize links set in Initial Housing Unit (IHU) Computer Matching to assign match, duplicate and other codes in preparation for clerical matching.



# CMM: 60.180 Perform IHU BFU Clerical Matching Analyst Review and QC

Purpose: The clerical matching analysts perform quality control of IHU BFU technician's work and review technician referrals.

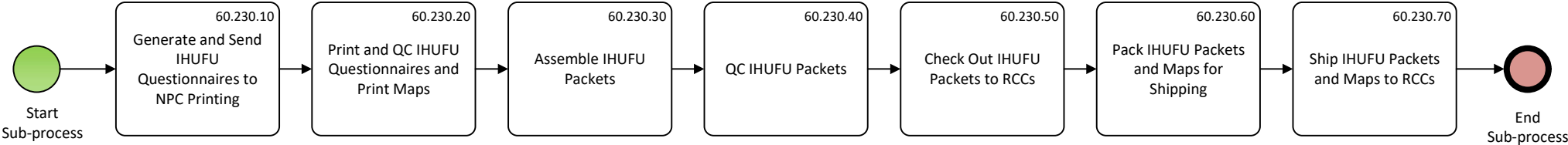






# CMM: 60.230 Prepare Paper Questionnaire Packets and Maps for IHUFU and Ship to RCCs

Purpose: To manage the preparation of paper questionnaires and packages for use during IHUFU field work.

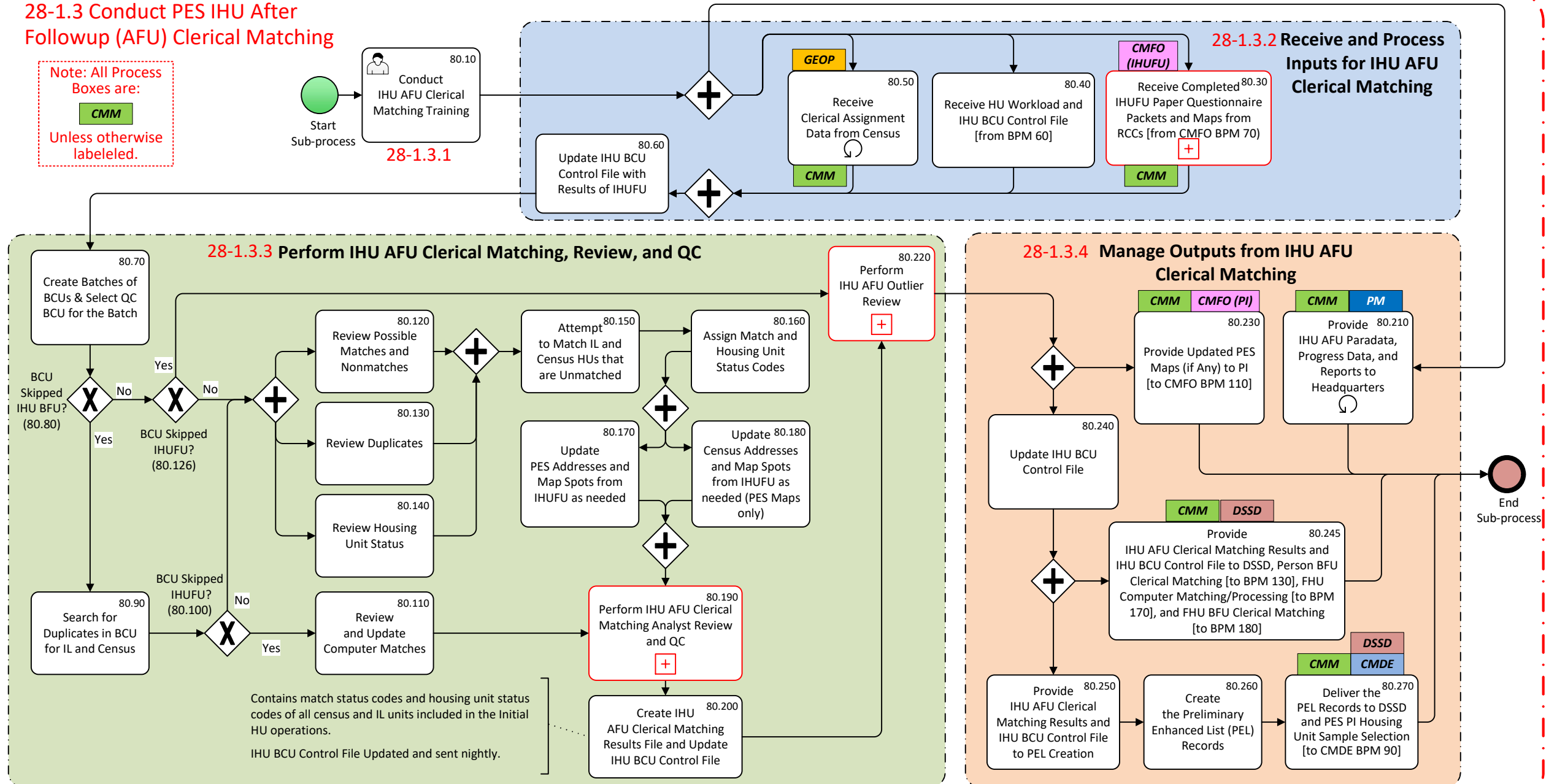


## CMM: 80 Conduct PES IHU After Followup (AFU) Clerical Matching

Purpose: Initial Housing Unit (IHU) After Follow Up (AFU) Clerical Matching uses IHUFU data to resolve cases that were sent to followup.

### 28-1.3 Conduct PES IHU After Followup (AFU) Clerical Matching

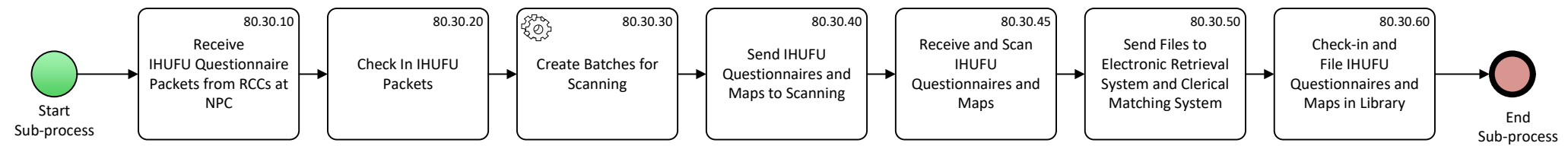
Note: All Process Boxes are:  
**CMM**  
Unless otherwise labeled.





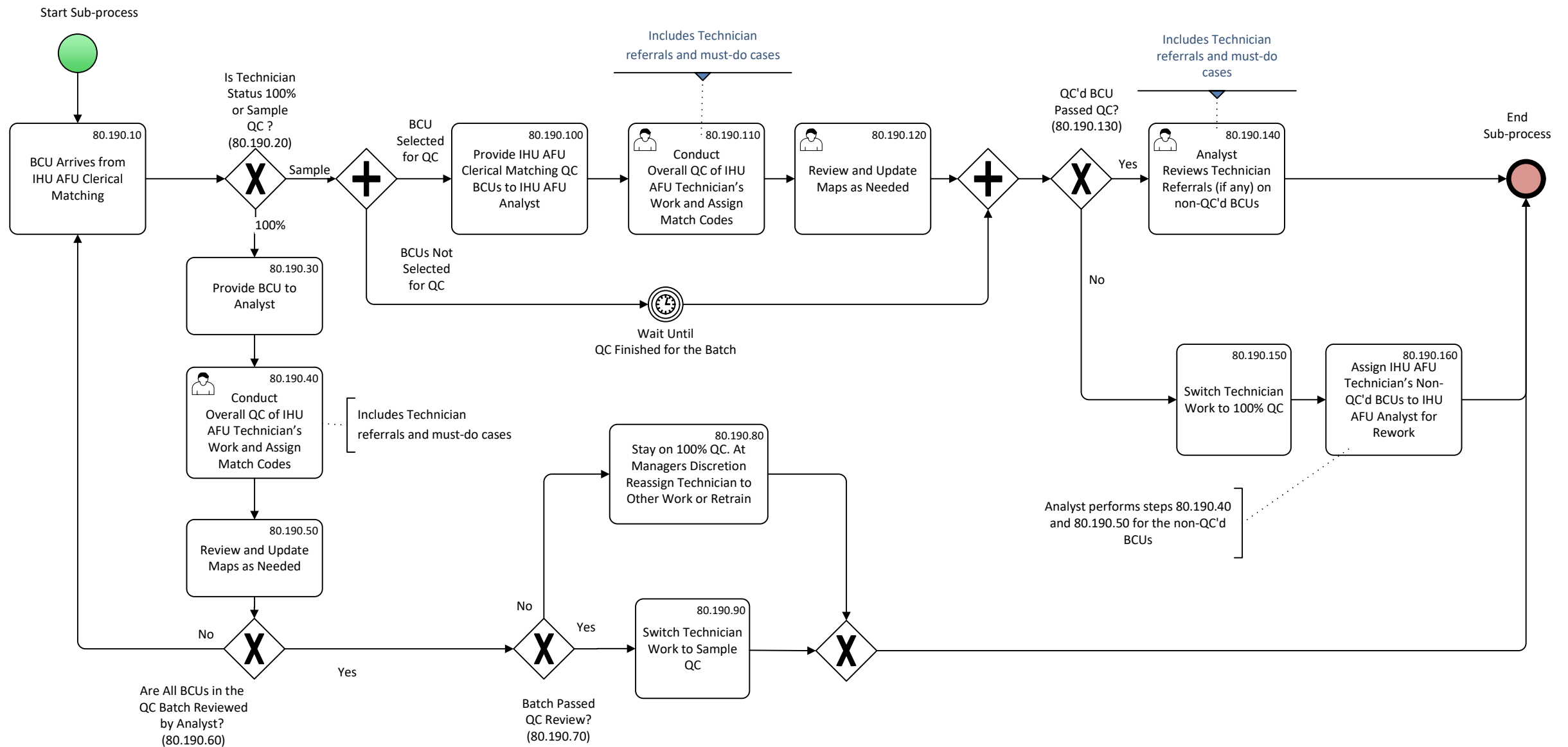
# CMM: 80.30 Receive Completed IHUFU Paper Questionnaire Packets and Maps from RCCs

Purpose: To receive the IHUFU paper questionnaires



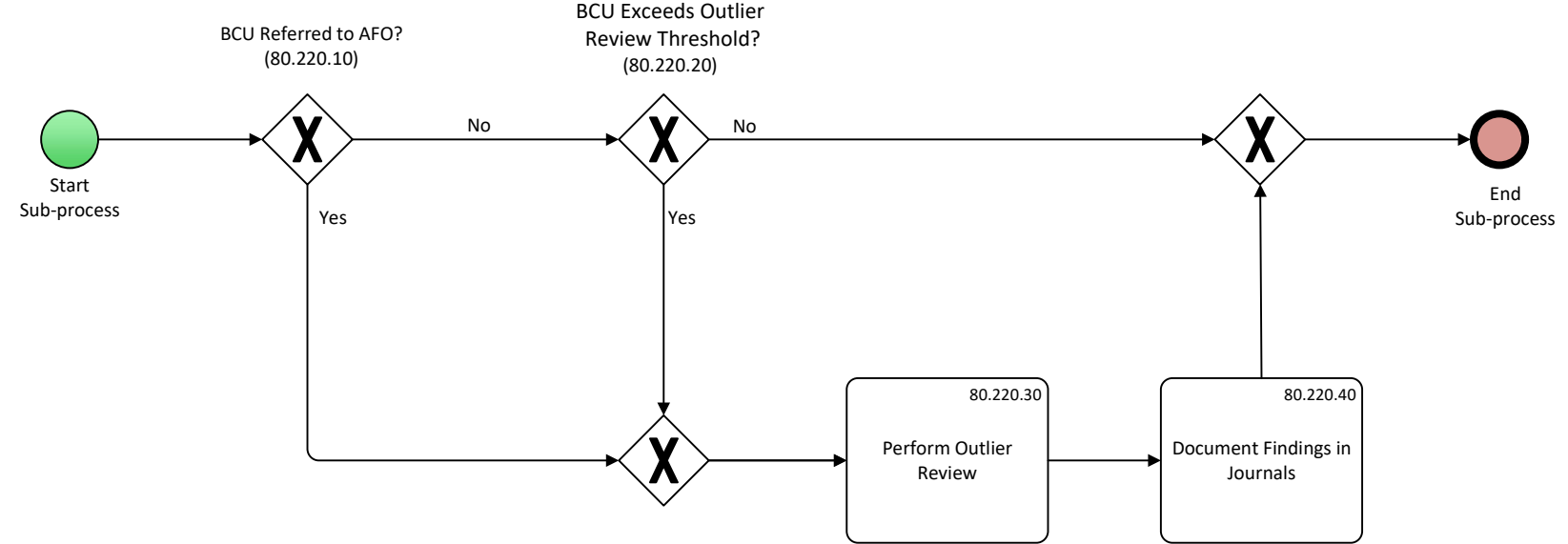
# CMM: 80.190 Perform IHU AFU Clerical Matching Analyst Review and QC

Purpose: The Clerical Matching Analysts perform quality control of IHU AFU Technician's work and review technician's referrals.



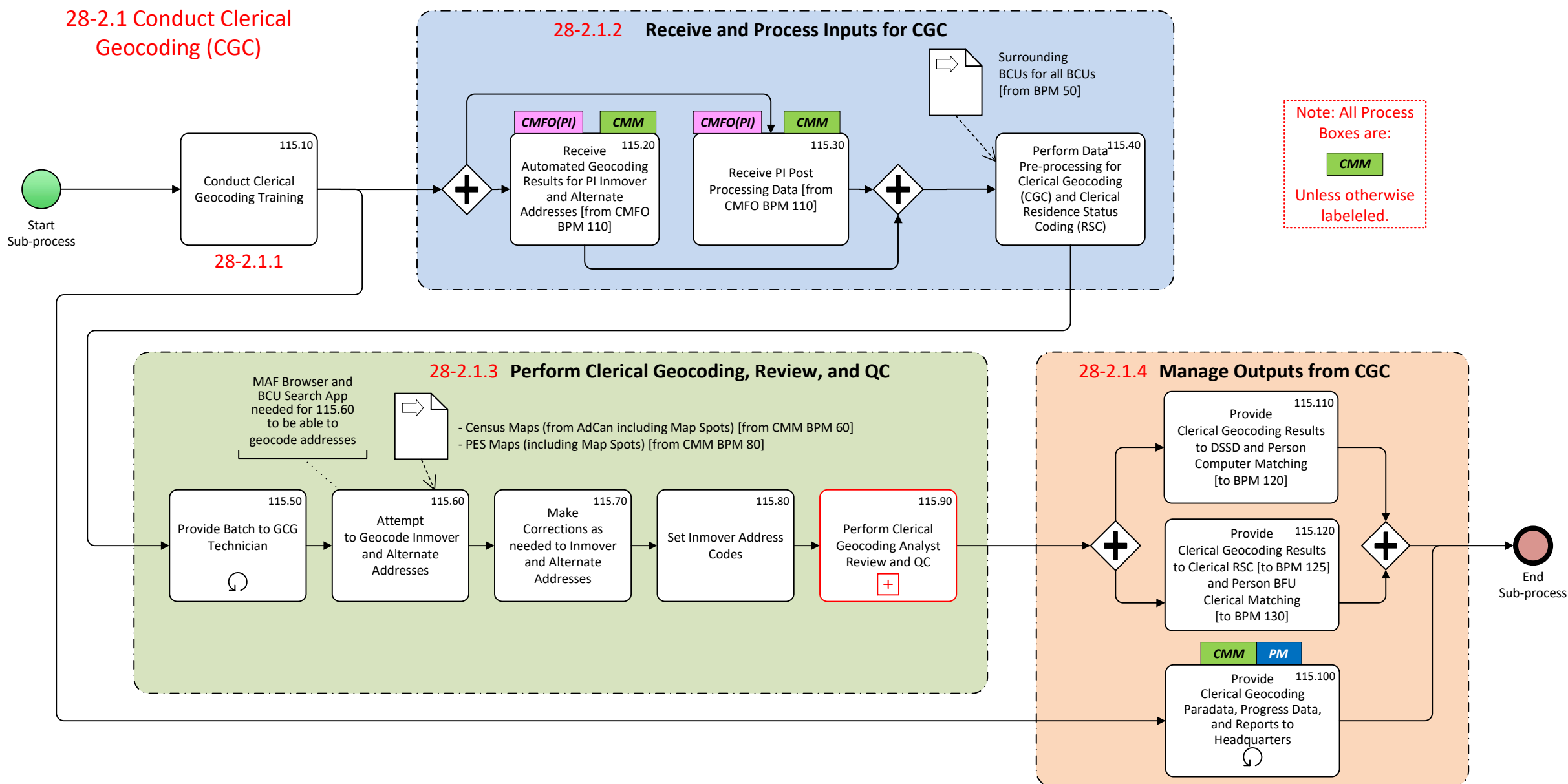
# CMM: 80.220 Perform IHU AFU Outlier Review

Purpose: Identify BCUs that require outlier review by analysts and perform IHU AFU Outlier (AFO) Review.



## CMM: 115 Conduct Clerical Geocoding (CGC)

Purpose: Clerical matchers attempt to clerically geocode respondent-provided inmover and alternate addresses not computer geocoded by MAF/TIGER.

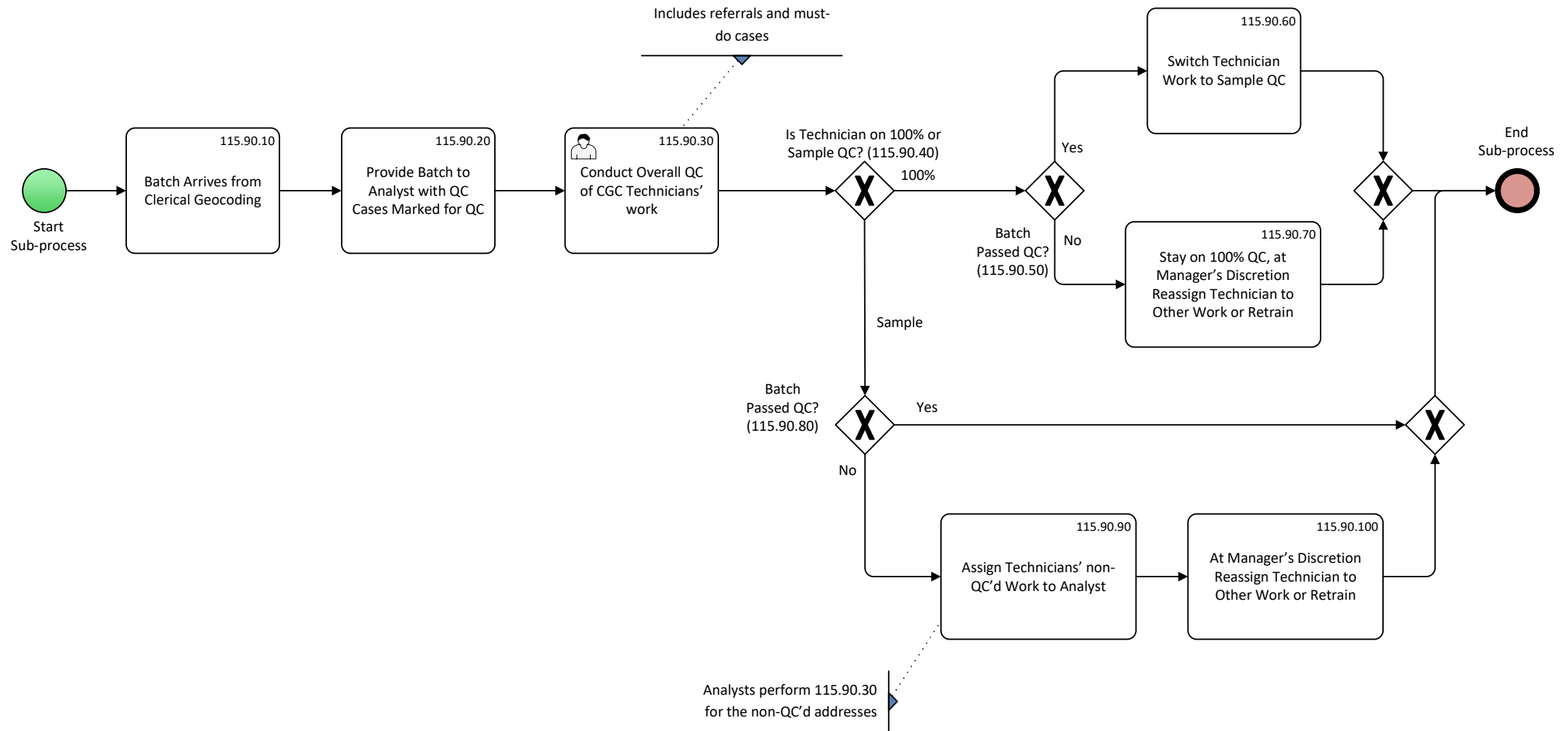






# CMM: 115.90 Perform Clerical Geocoding Analyst Review and QC

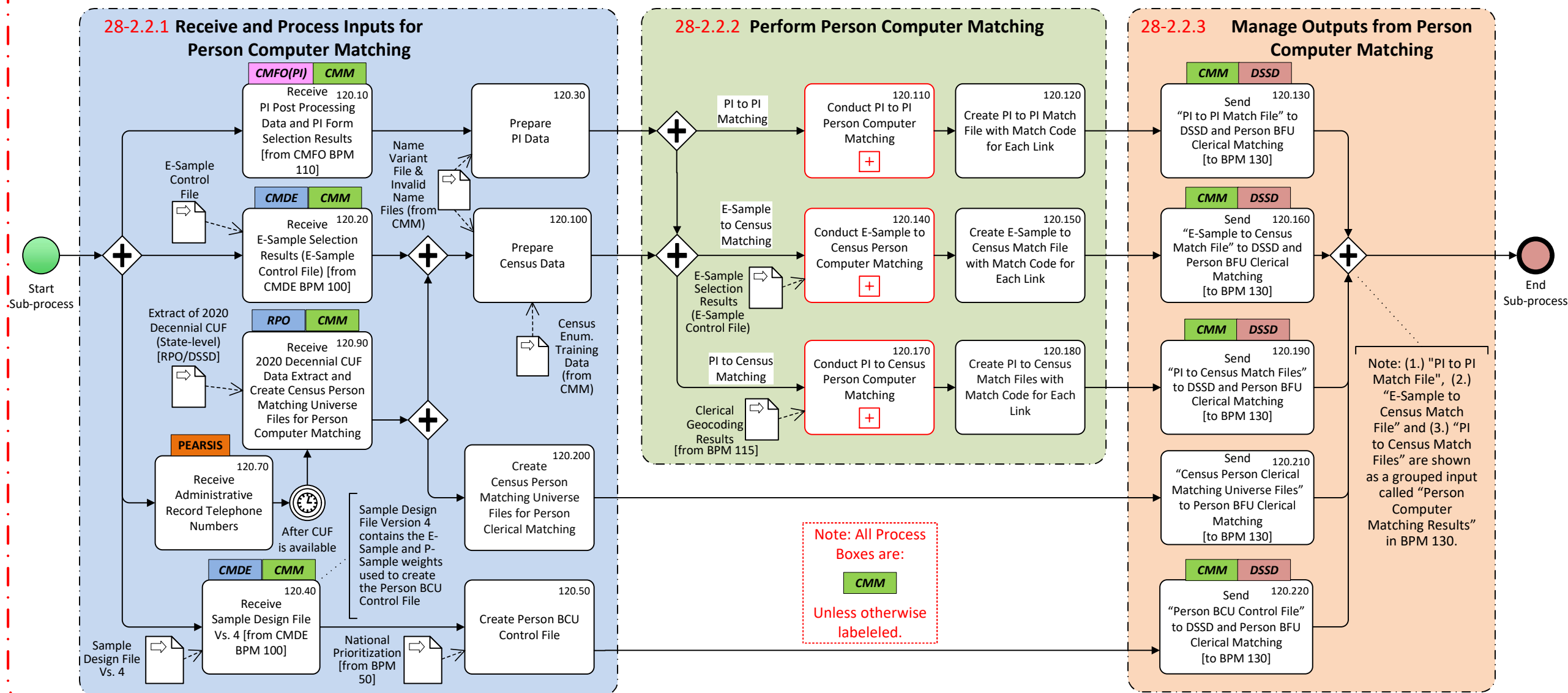
Purpose: The CGC Analysts perform quality control of CGC Technicians' work and review technician referrals.



## CMM: 120 Conduct PES Person Computer Matching

Purpose: PES Person Computer Matching conducts person record linkage to identify matches and possible matches between the people rostered in the PES Person Interview and the census enumerations; to identify duplicates and possible duplicates between the E Sample and census enumerations; and to identify duplicates and possible duplicates between PI people.

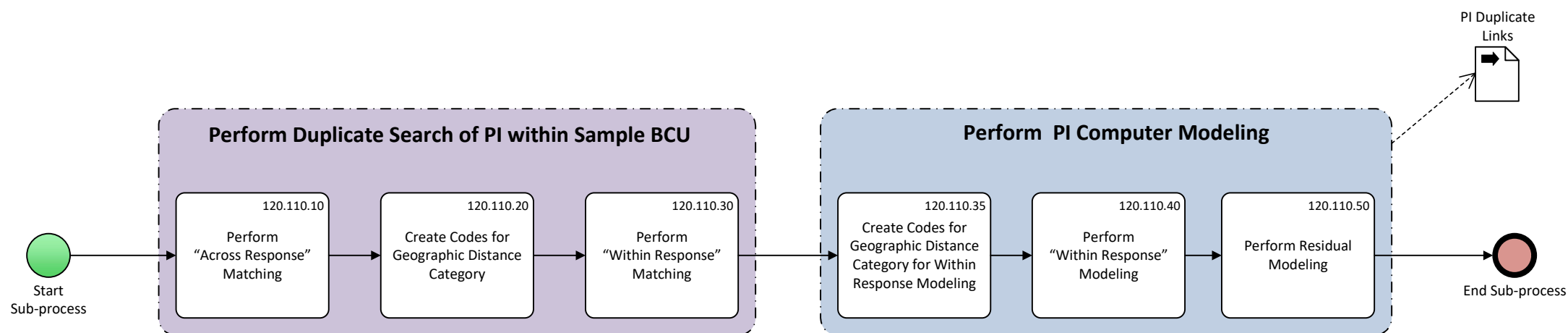
### 28-2.2 Conduct PES Person Computer Matching





## CMM: 120.110 Conduct PI to PI Person Computer Matching

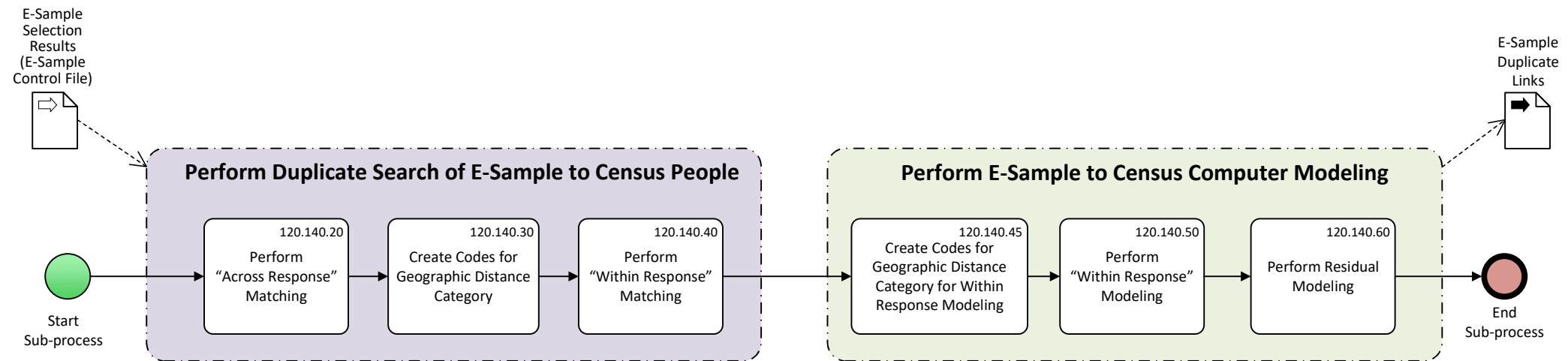
Purpose: PES PI to PI Person Computer Matching attempts to match P-sample people within the PI sample to identify possible duplicate links.





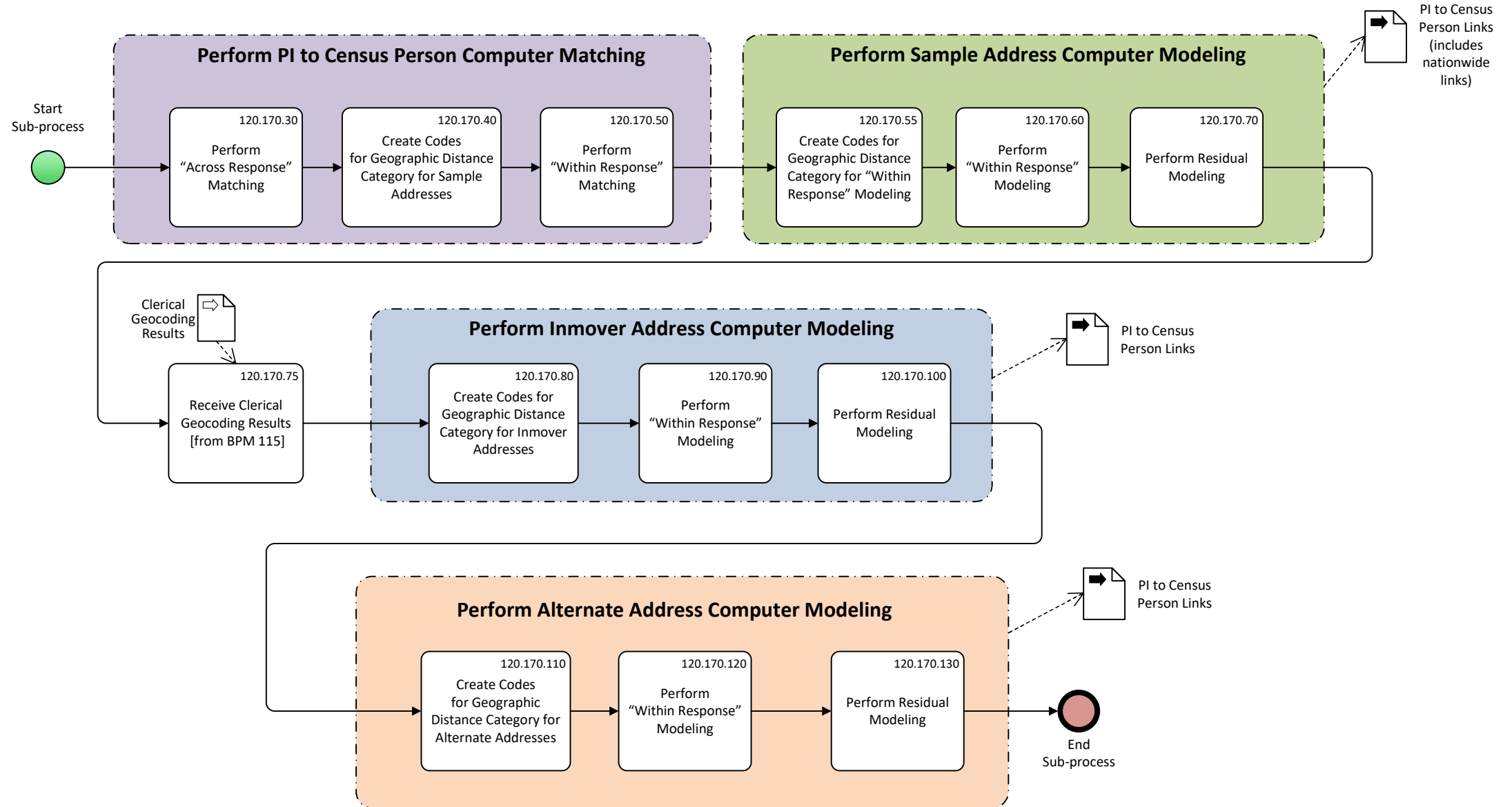
## CMM: 120.140 Conduct E-Sample to Census Person Computer Matching

Purpose: E-Sample to Census Person Computer Matching attempts to match E-Sample people with the census enumerations to identify possible duplicate links.



## CMM: 120.170 Conduct PI to Census Person Computer Matching

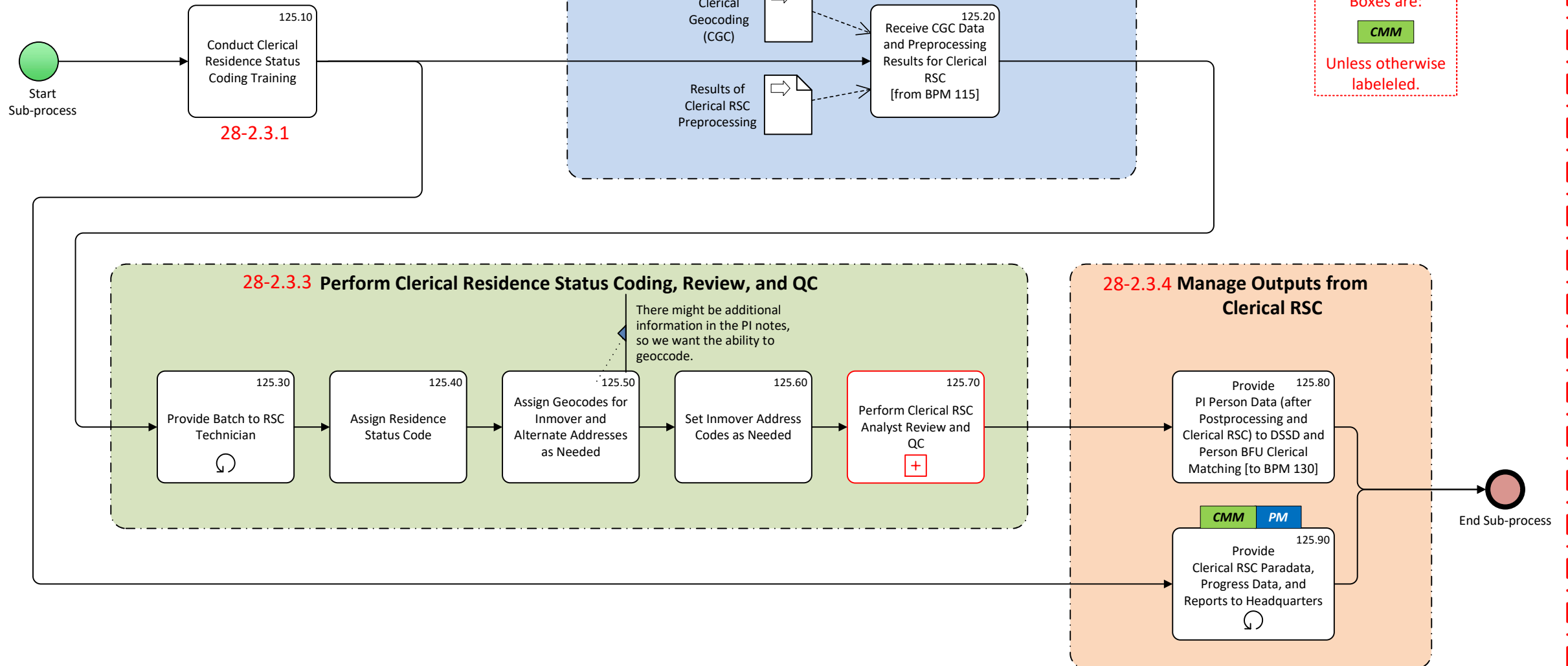
Purpose: PES PI to Census Person Computer Matching attempts to match P-sample people between the PES and the Census enumerations to identify person match links across the PI and Census.



# CMM: 125 Conduct Clerical Residence Status Coding (RSC)

Purpose: Clerical matchers assign residence status codes to unresolved records.

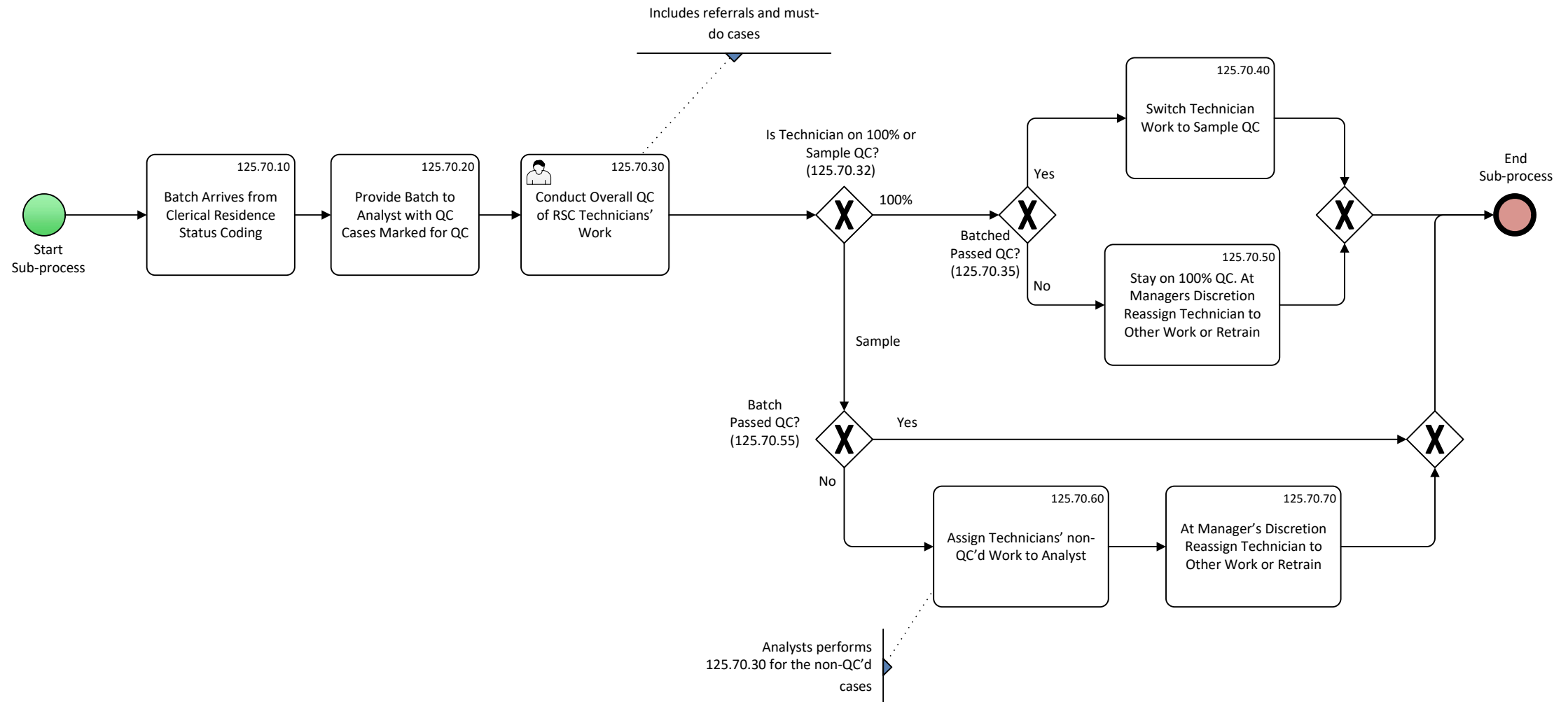
## 28-2.3 Conduct Clerical Residence Status Coding (RSC)



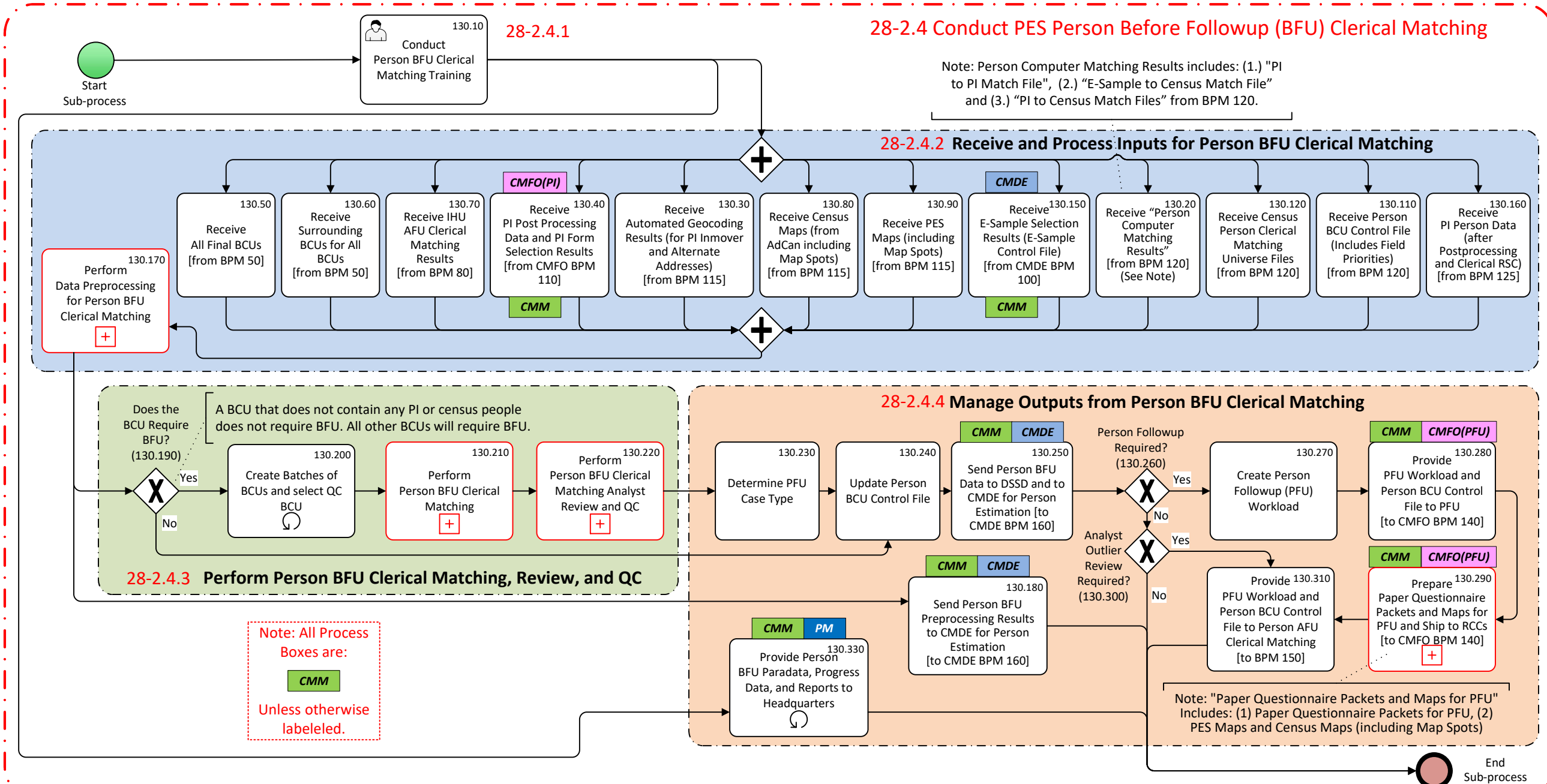


## CMM: 125.70 Perform Clerical RSC Analyst Review and QC

Purpose: The Clerical RSC Analysts perform quality control of RSC Technicians' work and review technician referrals.

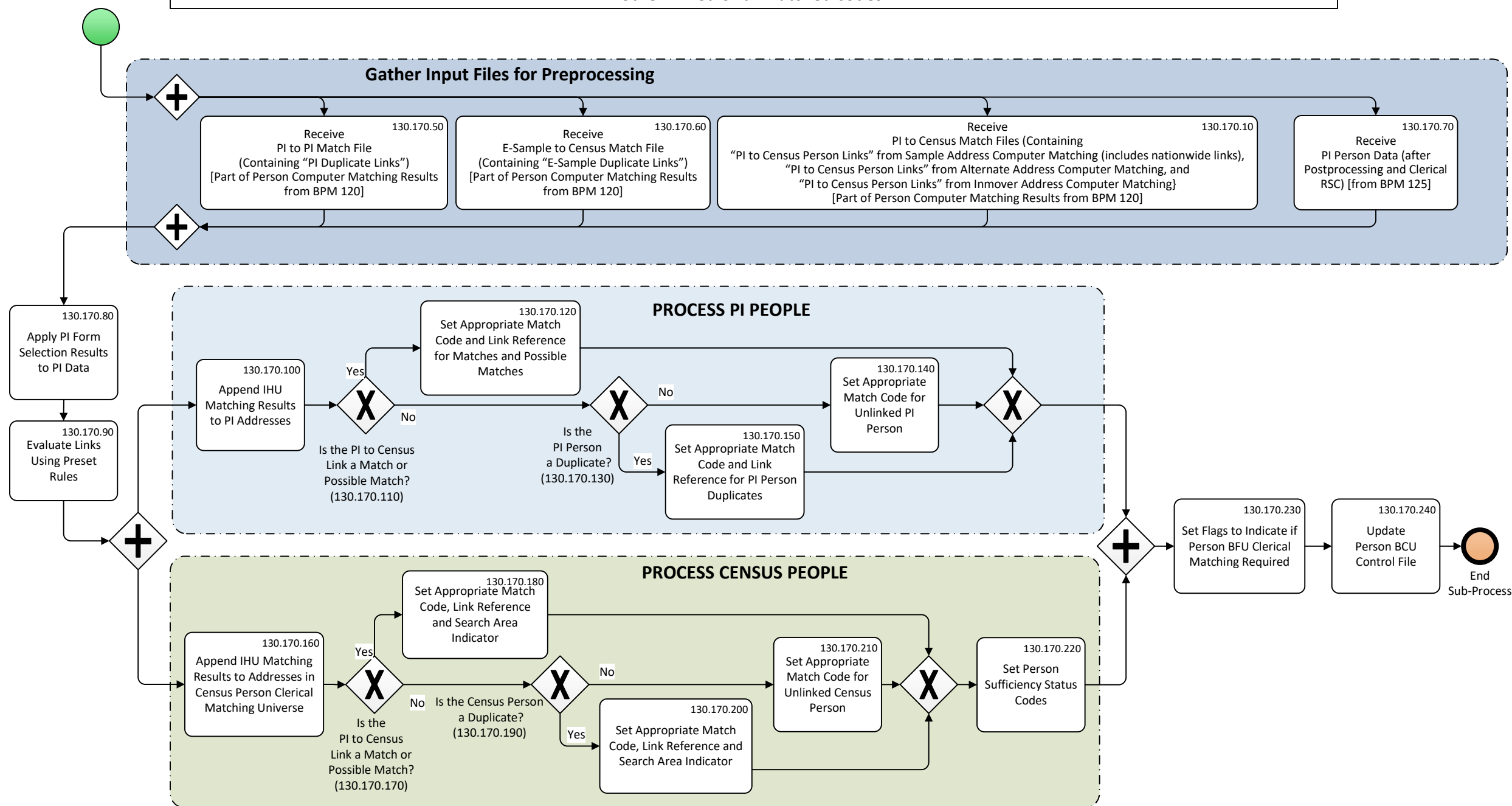


Purpose: Unresolved cases resulting from the PES Person Computer Matching efforts must be manually processed to resolve issues that are not addressed through computer matching, and to identify cases that need field Person Followup to resolve the case.



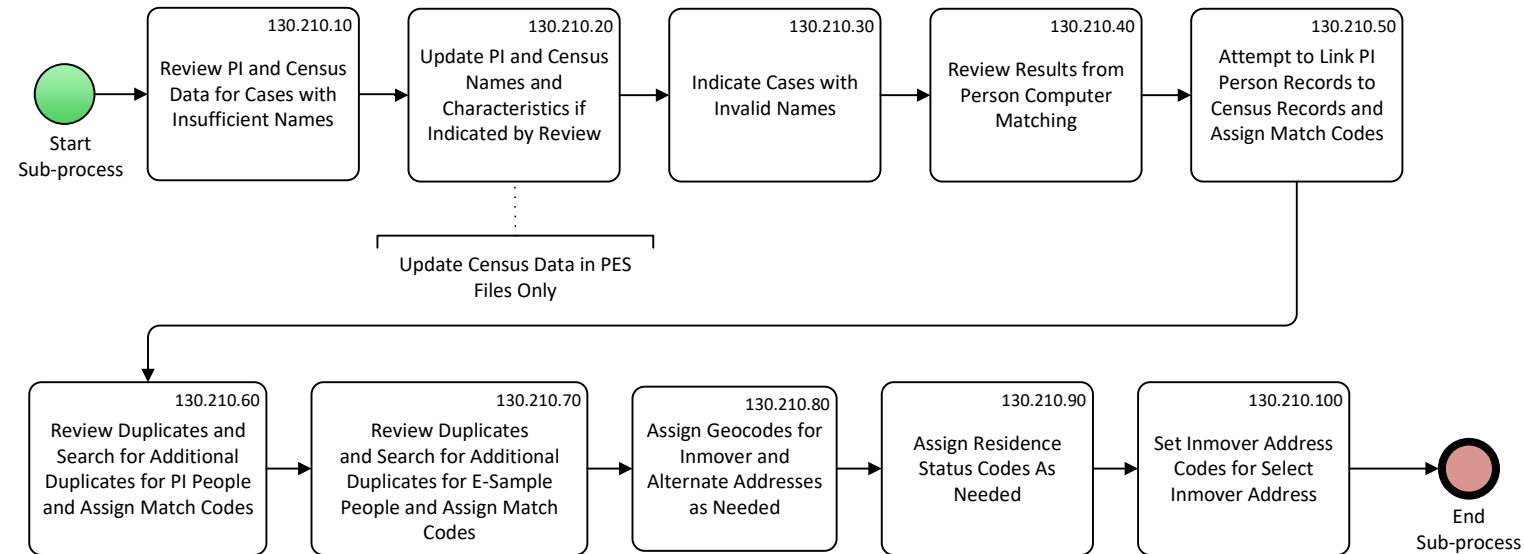
# CMM: 130.170 Perform Data Preprocessing for Person BFU Clerical Matching

Purpose: Links from Person Computer matching are used to assign: census to PI person match codes, census or PI duplicate (match) codes and other linked or unmatched codes.



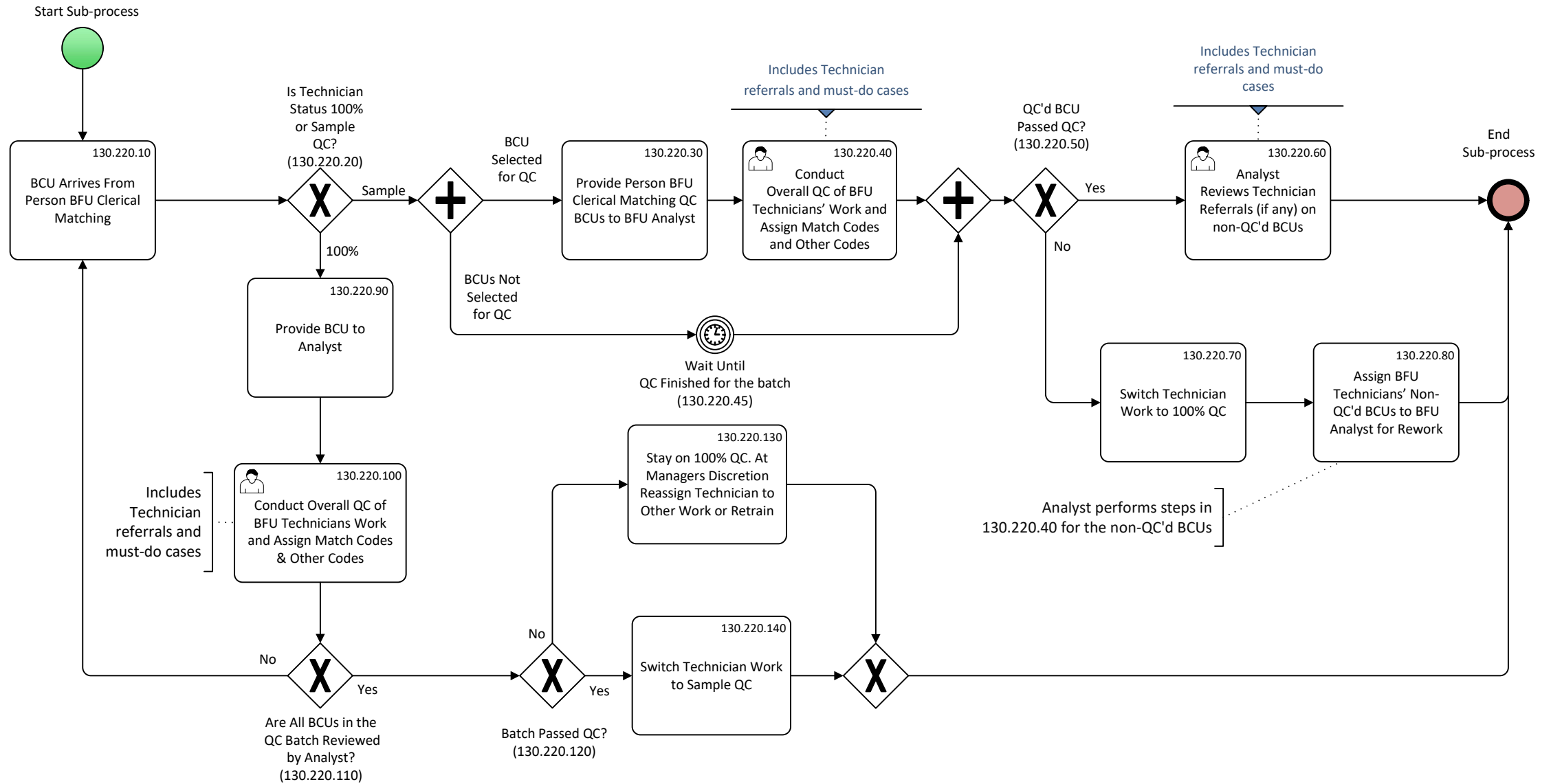
## CMM: 130.210 Perform Person BFU Clerical Matching

Purpose: Person BFU Clerical Matching uses results from person computer matching to identify errors, duplicates, and additional matches



## CMM: 130.220 Perform Person BFU Clerical Matching Analyst Review and QC

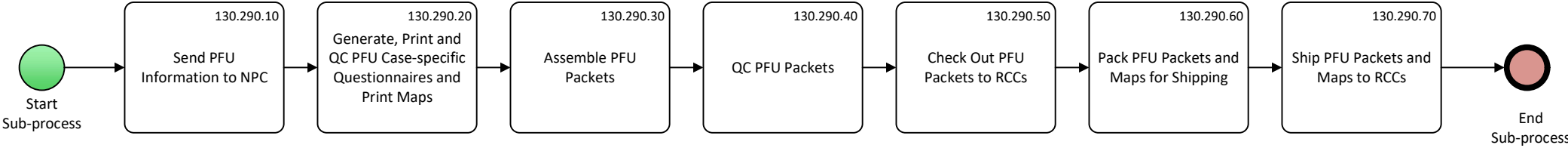
Purpose: The Clerical Matching Analysts perform quality control of Person BFU Technicians' work and review technicians' referrals.





# CMM: 130.290 Prepare Paper Questionnaire Packets and Maps for PFU and Ship to RCCs

Purpose: To manage the preparation of paper questionnaires and packages for use during PFU field work.

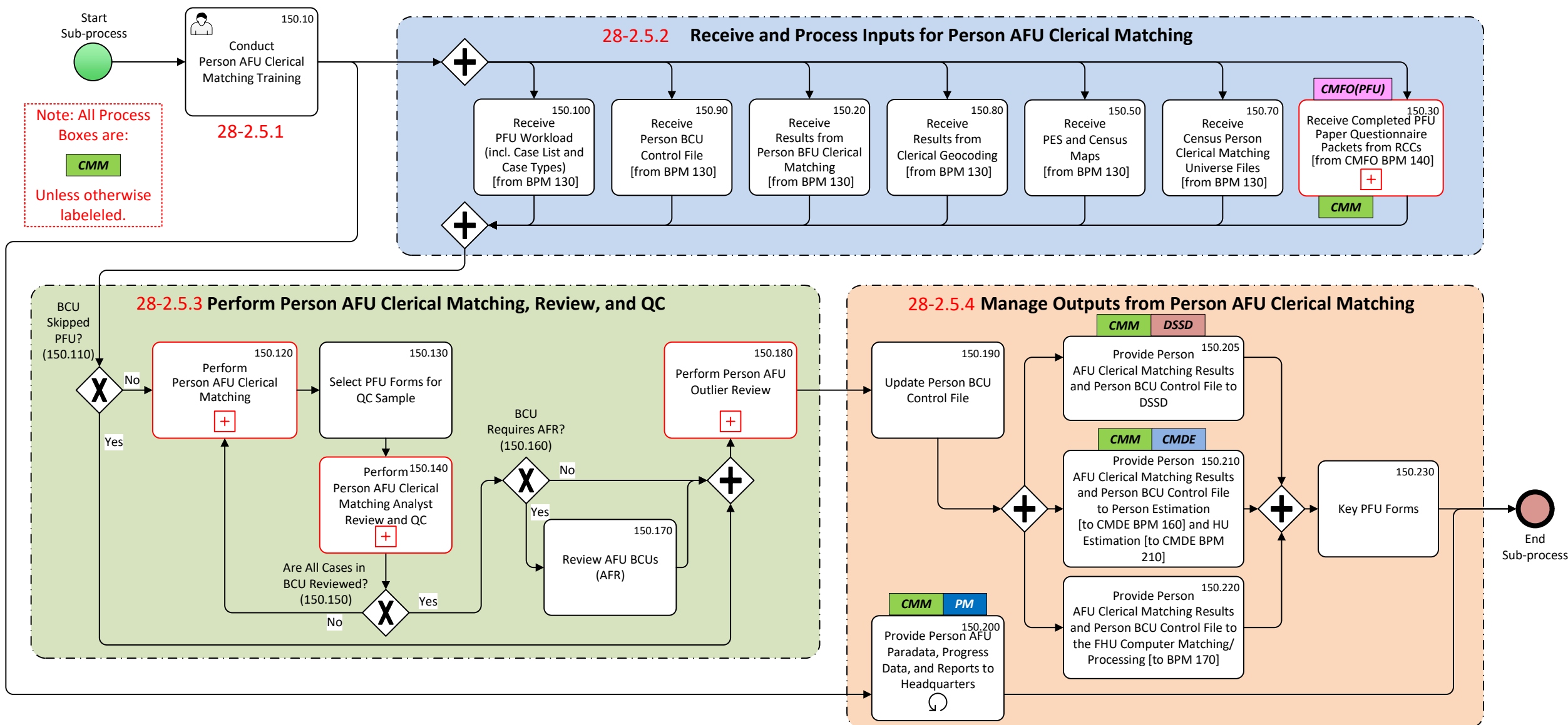




# CMM: 150 Conduct PES Person After Followup (AFU) Clerical Matching

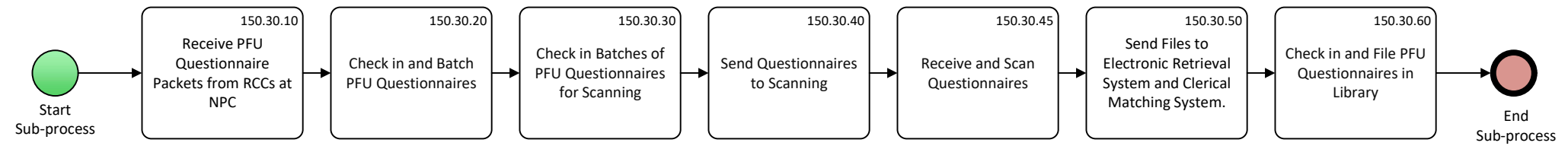
Purpose: Person AFU Clerical Matching uses PFU data to resolve cases that required followup.

## 28-2.5 Conduct PES Person After Followup (AFU) Clerical Matching



## CMM: 150.30 Receive Completed PFU Paper Questionnaire Packets from RCCs

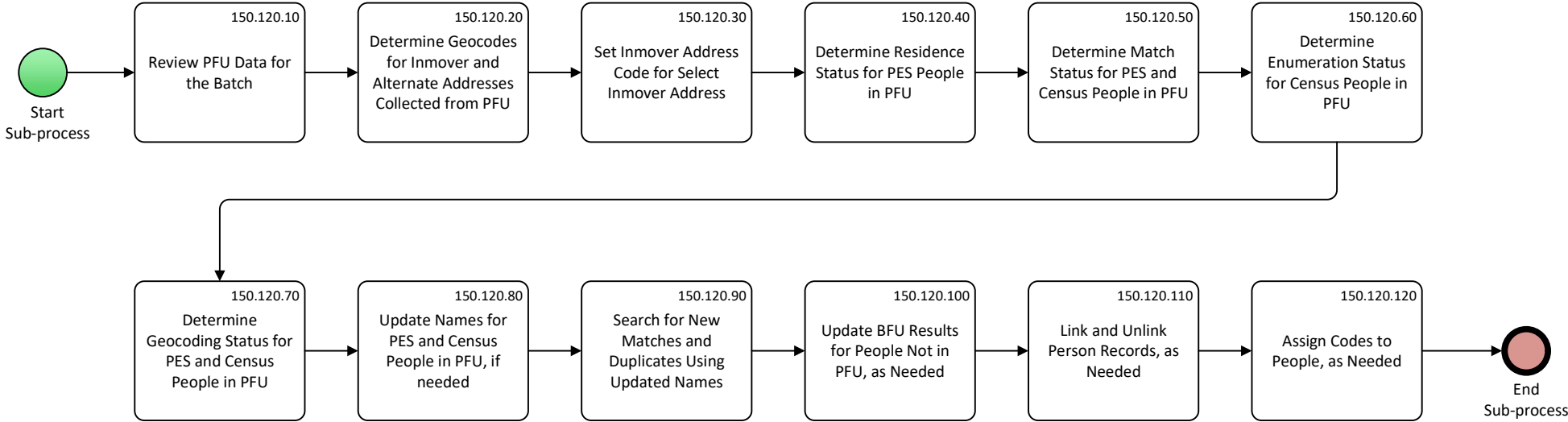
Purpose: This process receives, scans, and files PFU paper questionnaires.





# CMM: 150.120 Perform Person AFU Clerical Matching

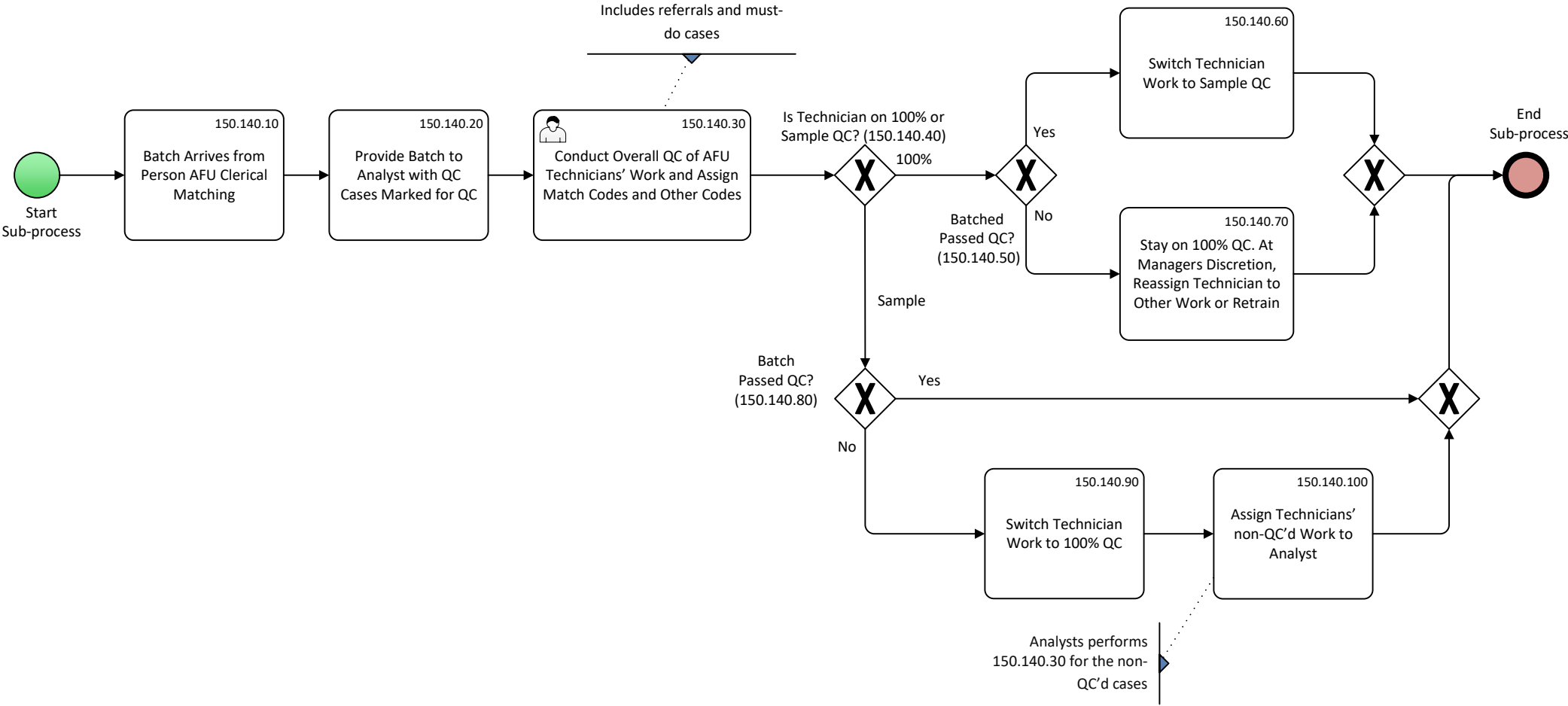
Purpose: Person AFU Clerical Matching uses PFU data to resolve cases that require followup.





# CMM: 150.140 Perform Person AFU Clerical Matching Analyst Review and QC

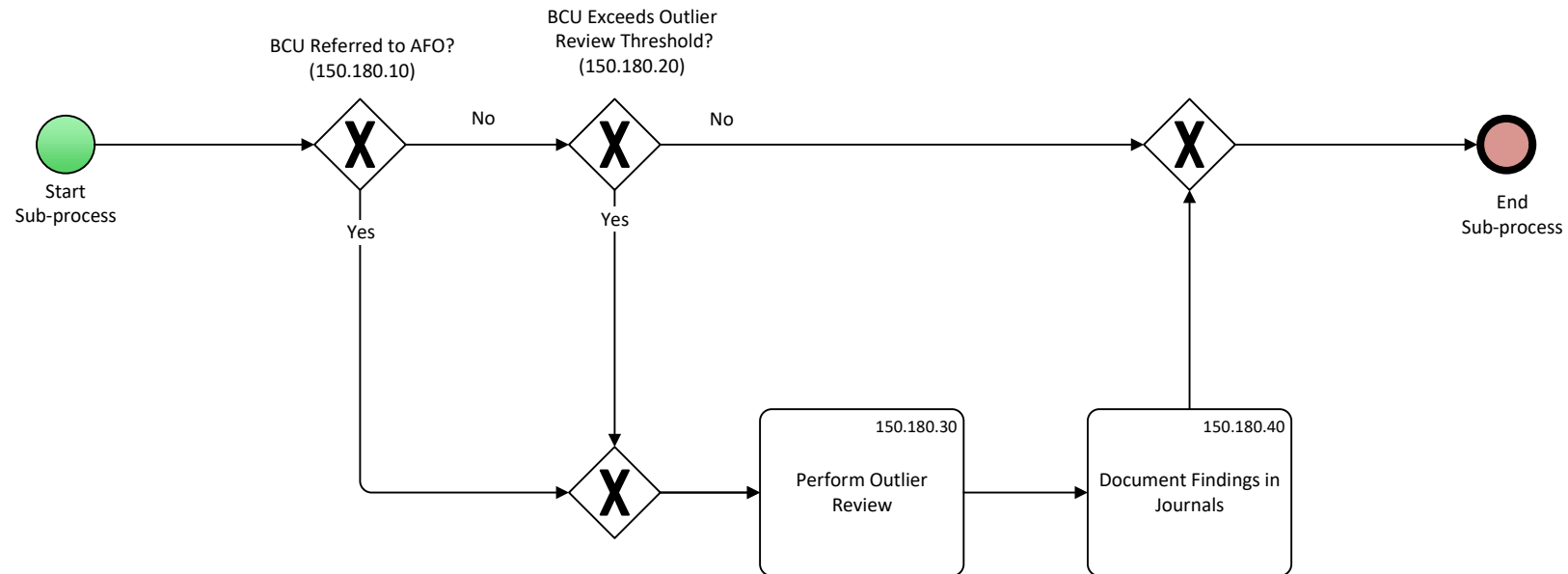
Purpose: The Clerical Matching Analysts perform quality control of Person AFU Technicians' work and review technician referrals.





## CMM: 150.180 Perform Person AFU Outlier Review

Purpose: Analysts will review BCUs that have been selected for Person AFU Outlier (AFO) review to recode any cases that may be incorrectly coded and write journals to explain any unusual conditions or problems with the BCUs.



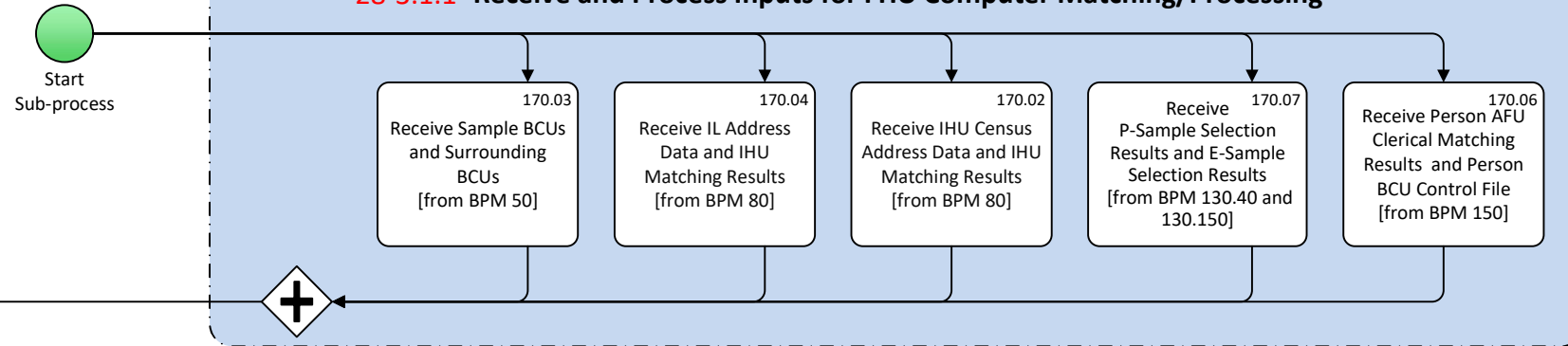
# CMM: 170 Conduct PES Final Housing Unit (FHU) Computer Matching/Processing

Purpose: PES Final Housing Unit Computer Matching matches housing unit addresses between the PES P Sample and the final census address list.

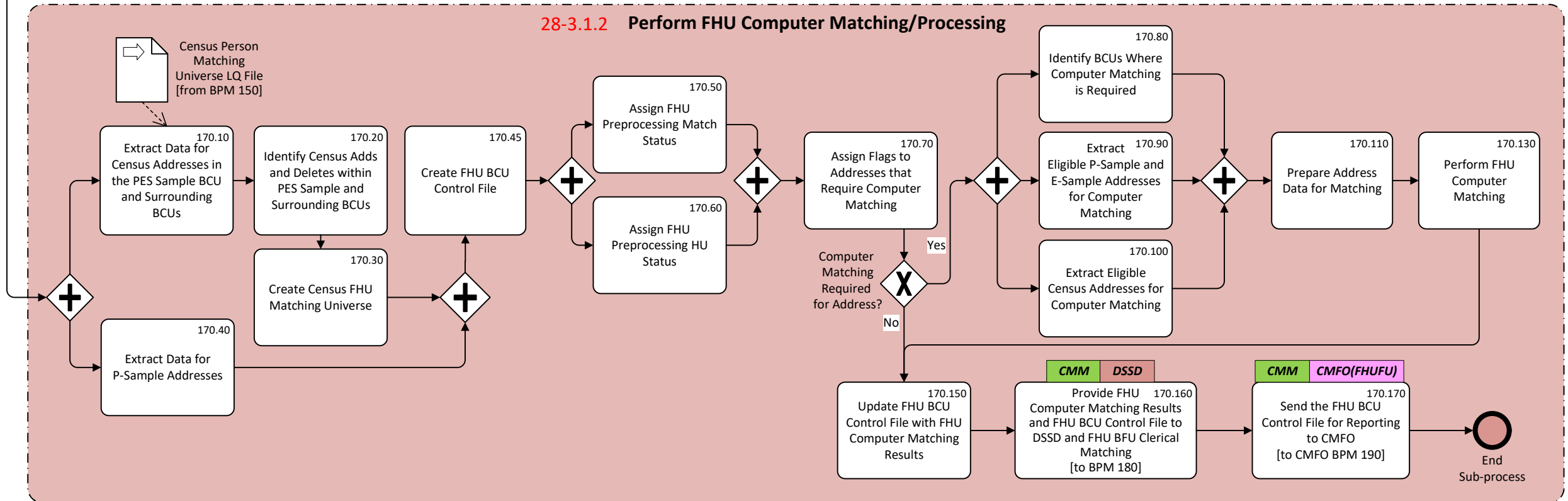
## 28-3.1 Conduct PES Final Housing Unit (FHU) Computer Matching/Processing

Note: All Process Boxes are:  
**CMM**  
Unless otherwise labeled.

### 28-3.1.1 Receive and Process Inputs for FHU Computer Matching/Processing



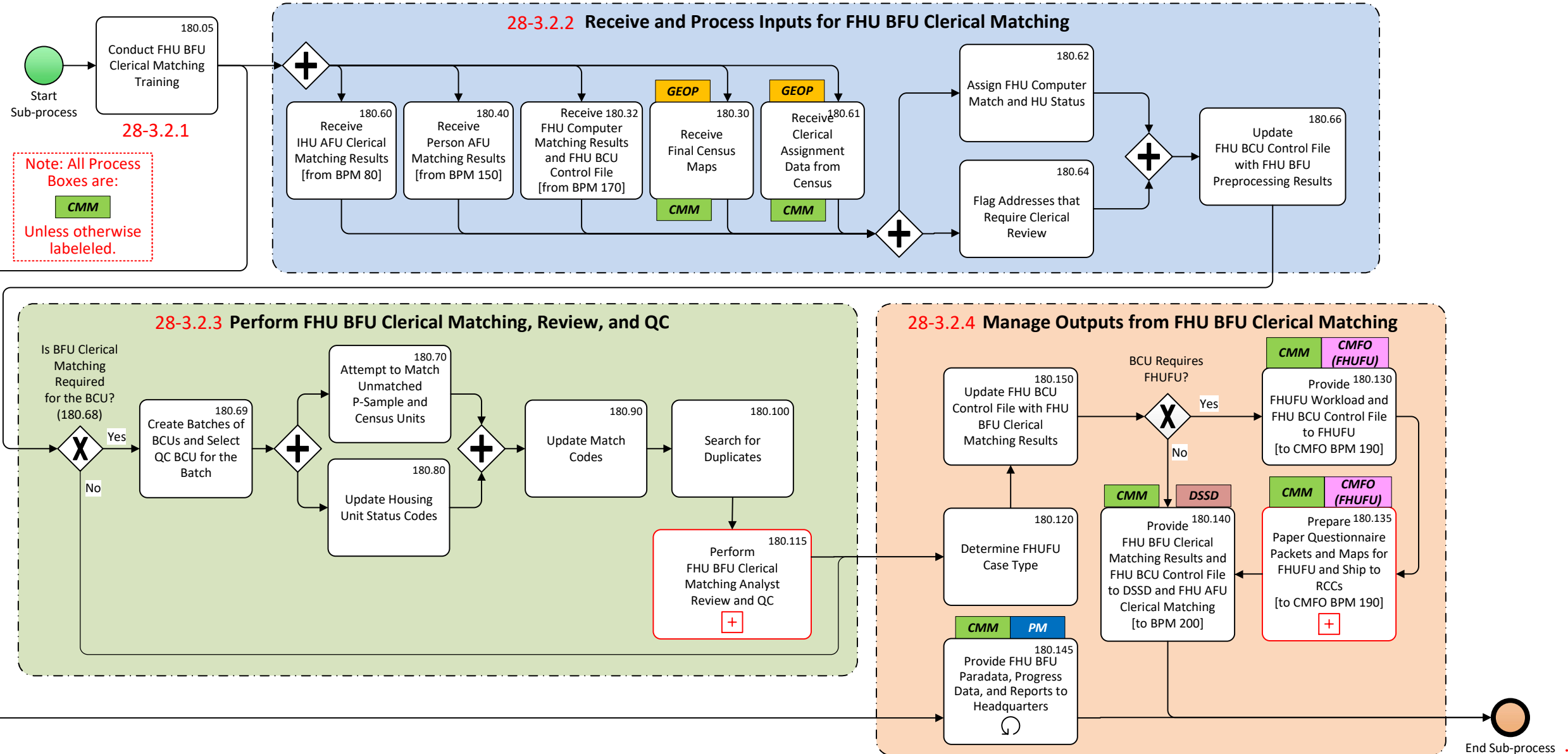
### 28-3.1.2 Perform FHU Computer Matching/Processing



# CMM: 180 Conduct PES FHU Before Followup (BFU) Clerical Matching

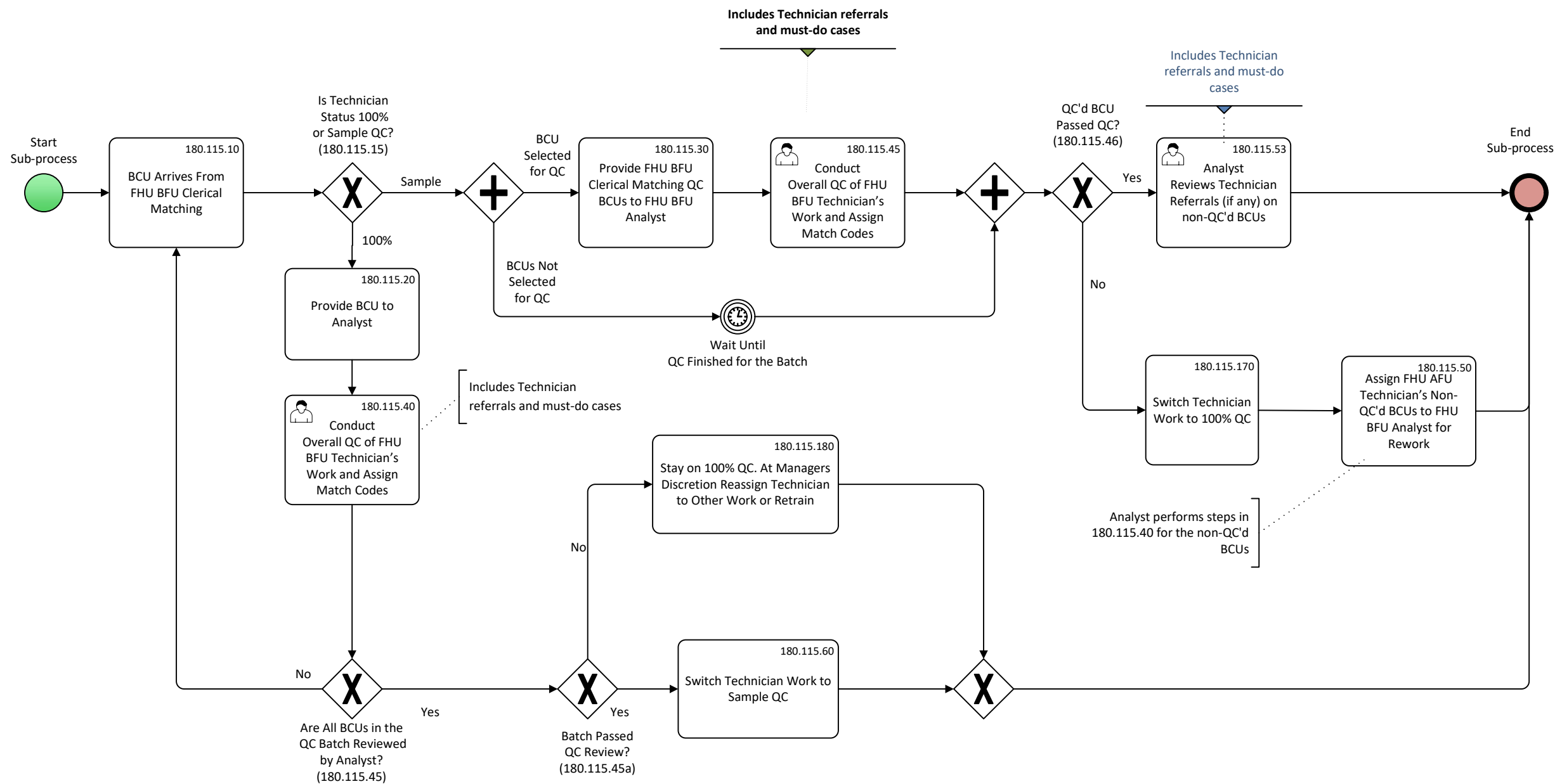
Purpose: To manually process unresolved cases after Final Housing Unit Computer Matching/Processing.

## 28-3.2 Conduct PES FHU Before Followup (BFU) Clerical Matching



# CMM: 180.115 Perform FHU BFU Clerical Matching Analyst Review and QC

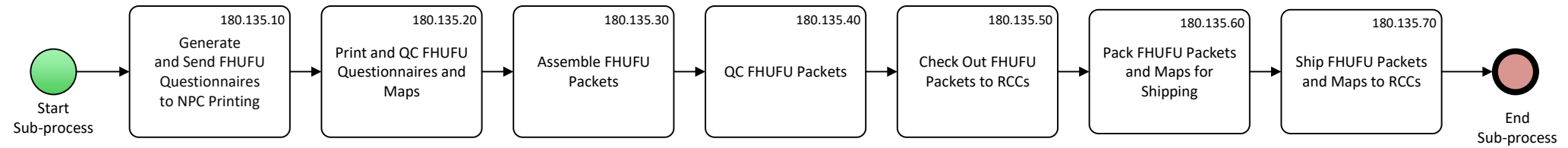
Purpose: The Clerical Matching Analysts perform quality control of FHU BFU Technicians' work and review technicians' referrals.





## CMM: 180.135 Prepare Paper Questionnaire Packets and Maps for FHUFU and Ship to RCCs

Purpose: To manage the preparation of paper questionnaires and packages for use during FHUFU field work.

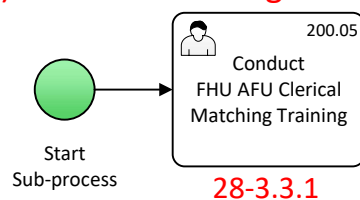


# CMM: 200 Conduct PES FHU After Followup (AFU) Clerical Matching

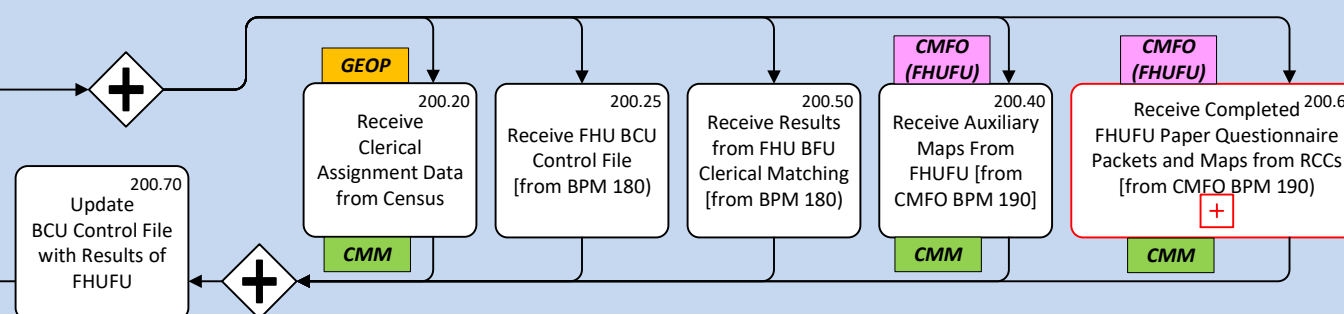
Purpose: PES FHU AFU Clerical Matching uses FHUFU data to resolve cases that were sent to followup.

## 28-3.3 Conduct PES FHU After Followup (AFU) Clerical Matching

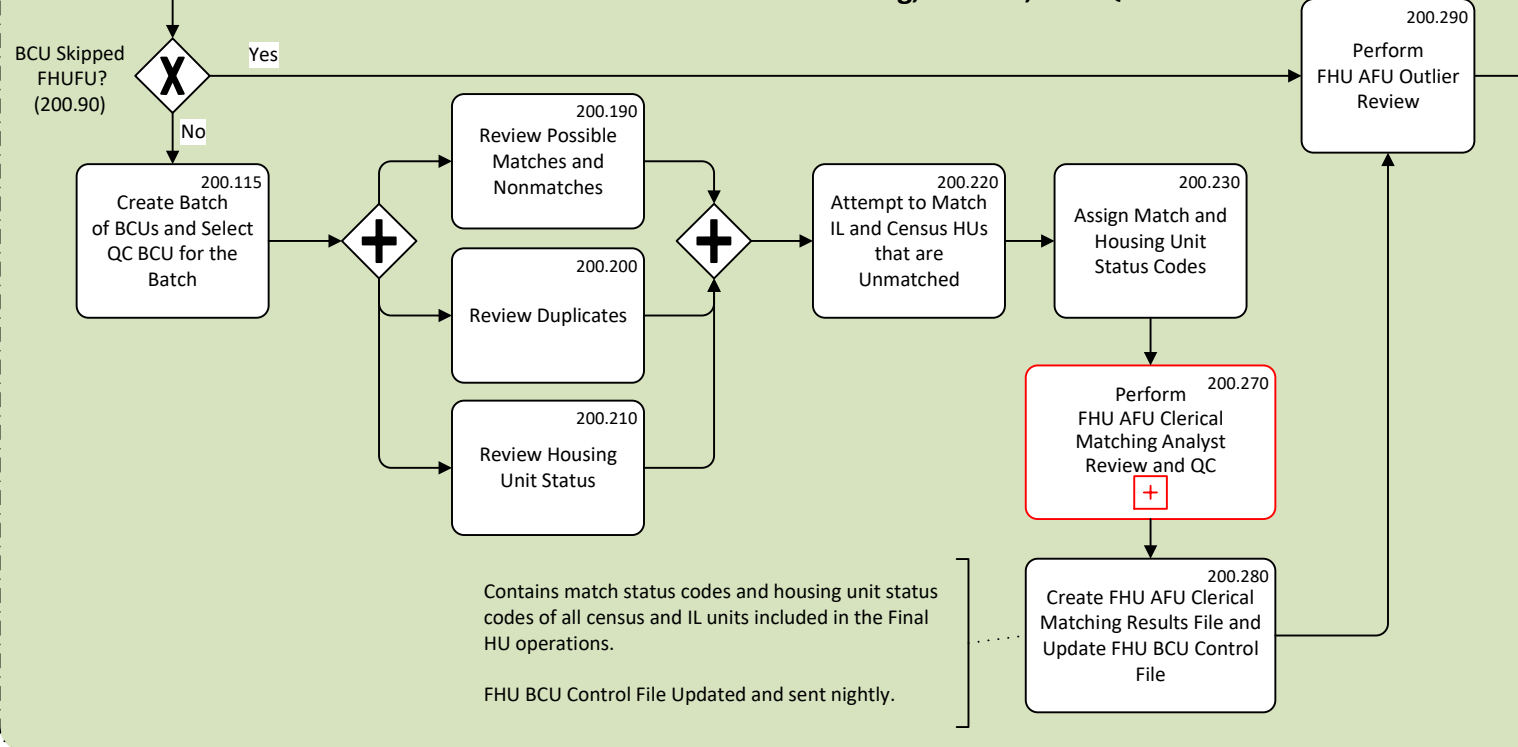
Note: All Process Boxes are:  
**CMM**  
Unless otherwise labeled.



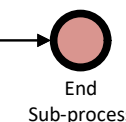
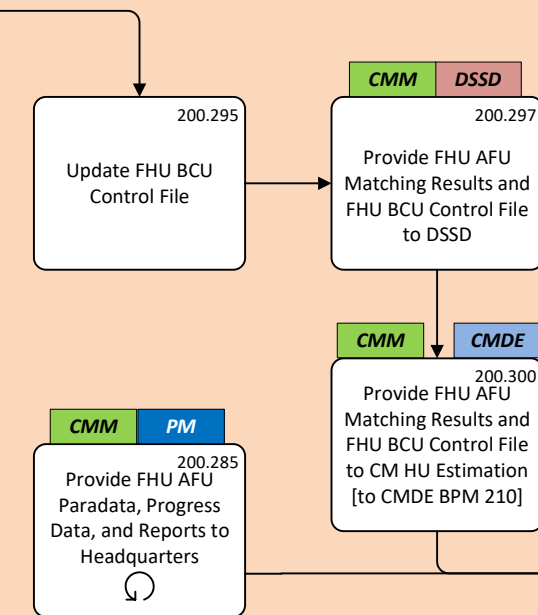
### 28-3.3.2 Receive and Process Inputs for FHU AFU Clerical Matching



### 28-3.3.3 Perform FHU AFU Clerical Matching, Review, and QC



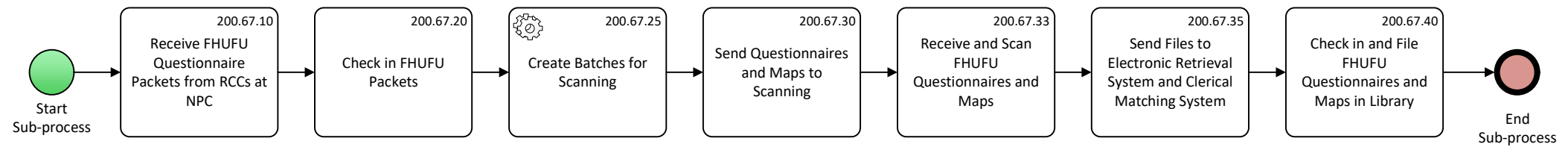
### 28-3.3.4 Manage Outputs from FHU AFU Clerical Matching





# CMM: 200.67 Receive Completed FHUFU Paper Questionnaire Packets and Maps from RCCs

Purpose: To receive the FHUFU paper questionnaires



# CMM: 200.270 Perform FHU AFU Clerical Matching Analyst Review and QC

Purpose: The Clerical Matching Analysts perform quality control of FHU AFU Technicians' work and review technicians' referrals.

